



Orland Park, IL

Key Findings 2016

The NCS is presented by NRC in collaboration with ICMA



Leaders at the Core of Better Communities

“Cities have the capability of providing something for everybody, only because, and only when, they are created by everybody.”

Jane Jacobs, [The Death and Life of Great American Cities](#)

About The NCS

- Community Livability
 - Community Characteristics
 - Governance
 - Participation



Facets of Community Livability

Safety

Mobility

Economy

Recreation
and Wellness

Quality of
Community
Overall

Natural
Environment

Built
Environment

Education
and
Enrichment

Community
Engagement

The NCS & Orland Park

- Participant in The NCS since 2012
 - 2012, 2014
- Random sample of 1,600 households
 - 514 returned surveys; 33% response rate
 - $\pm 4\%$ margin of error

Expanded
sample

Presentation

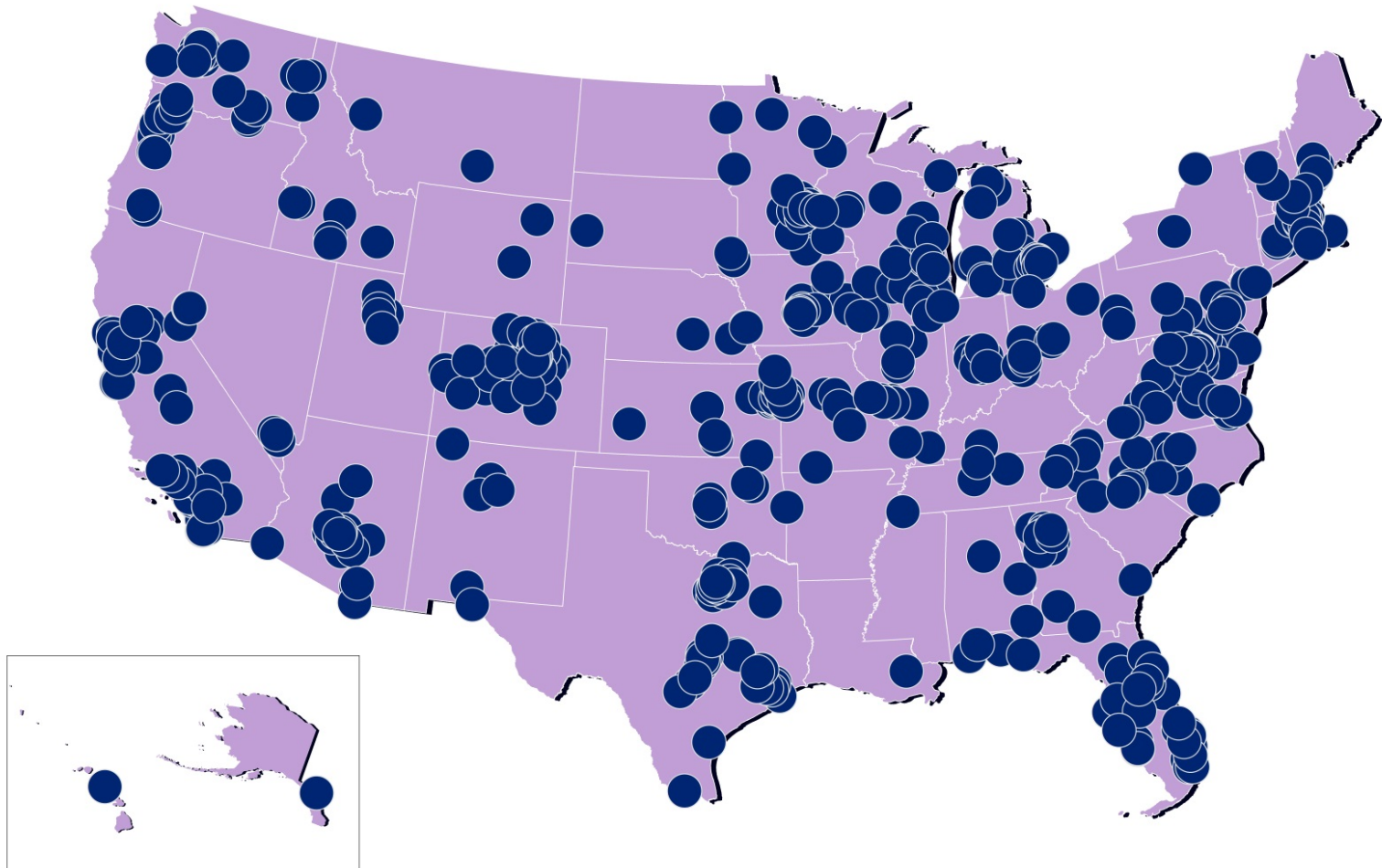
Web Survey

Geographic
comparisons

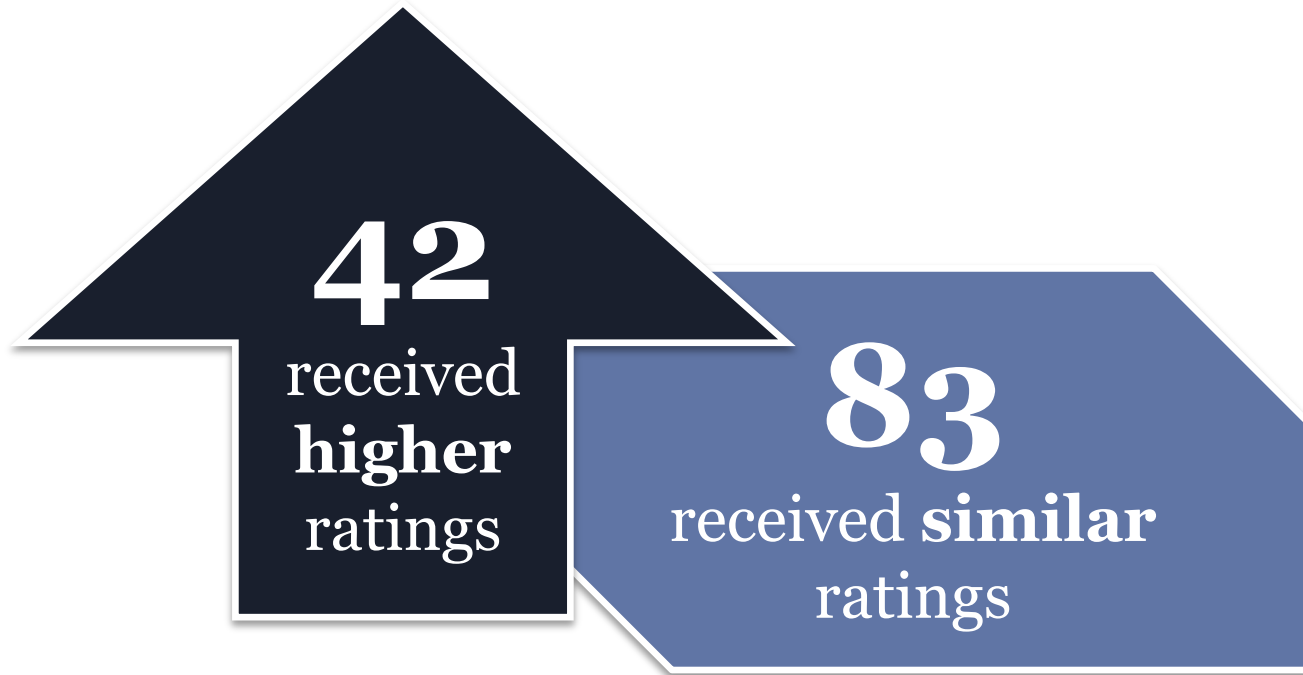
Demographic
comparisons

Custom
benchmarks

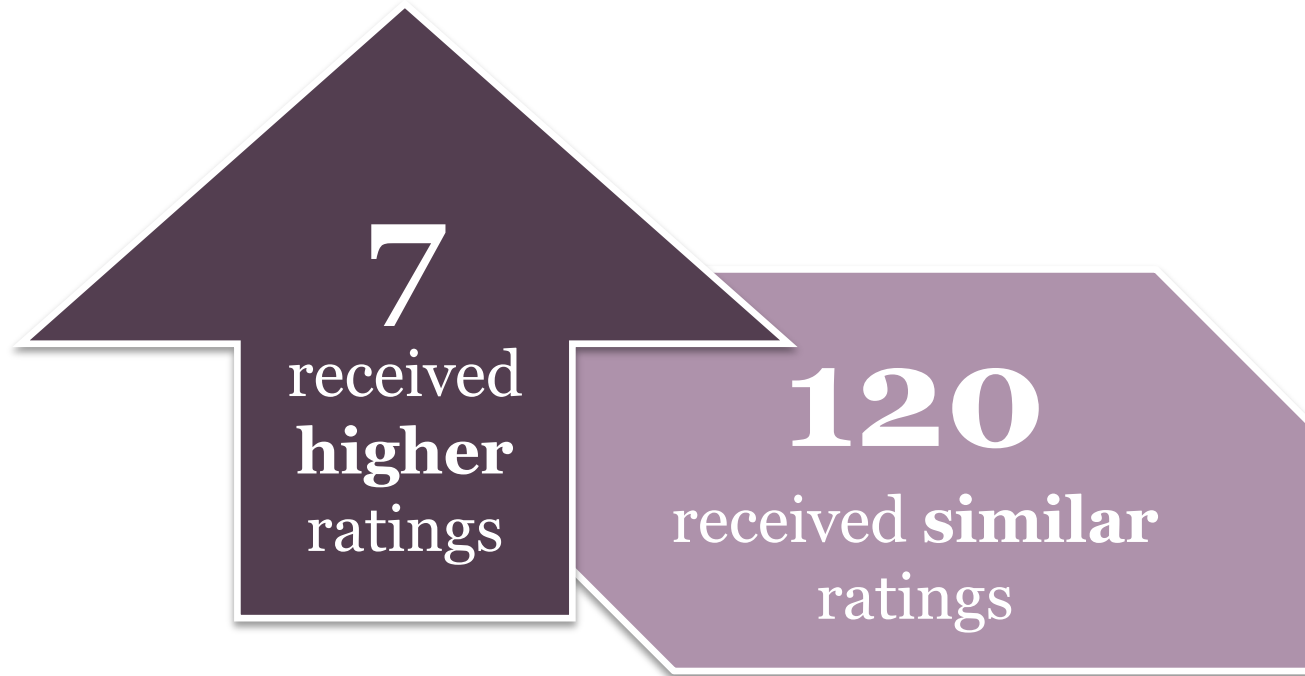
National Benchmark Comparisons



2016 National Benchmark Comparisons



2016 Ratings Compared to 2014



Key Focus Areas

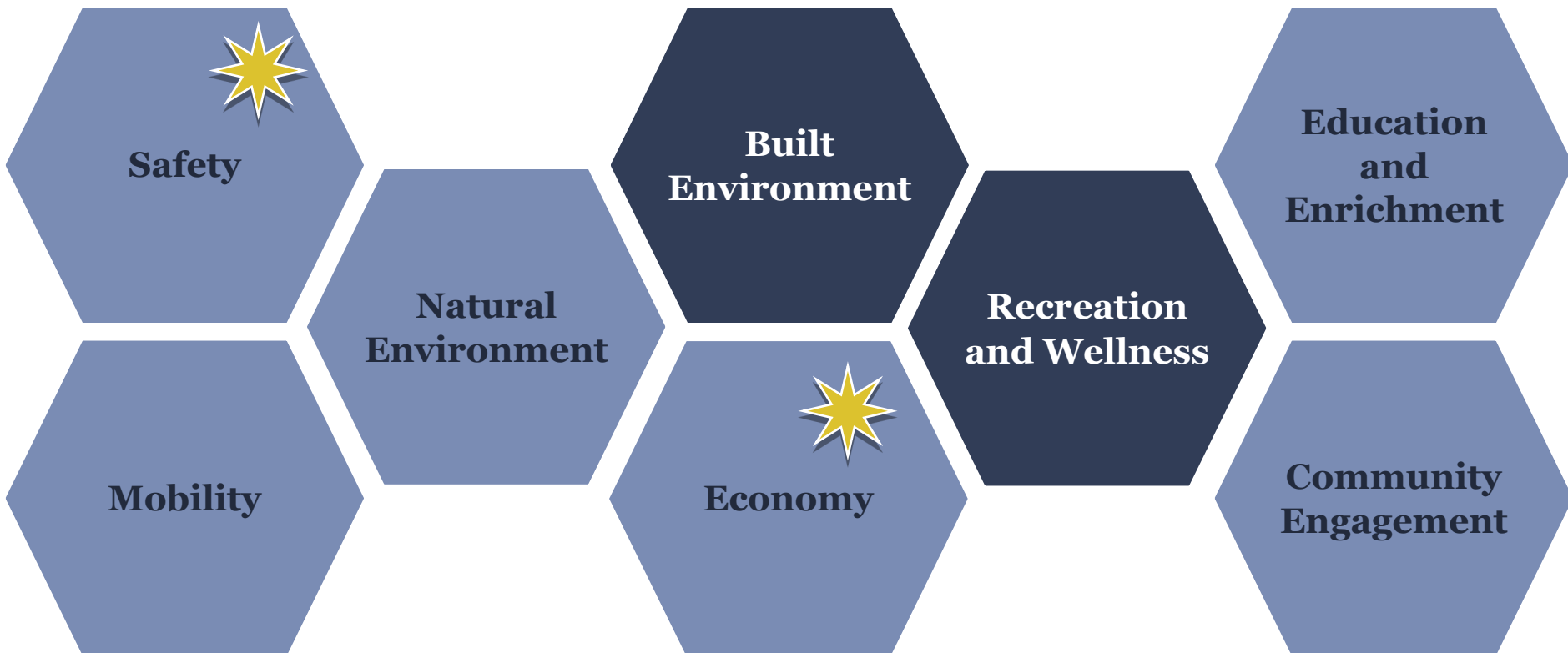
Legend

■ Higher than national benchmark

■ Similar to national benchmark

■ Lower than national benchmark

★ Most important

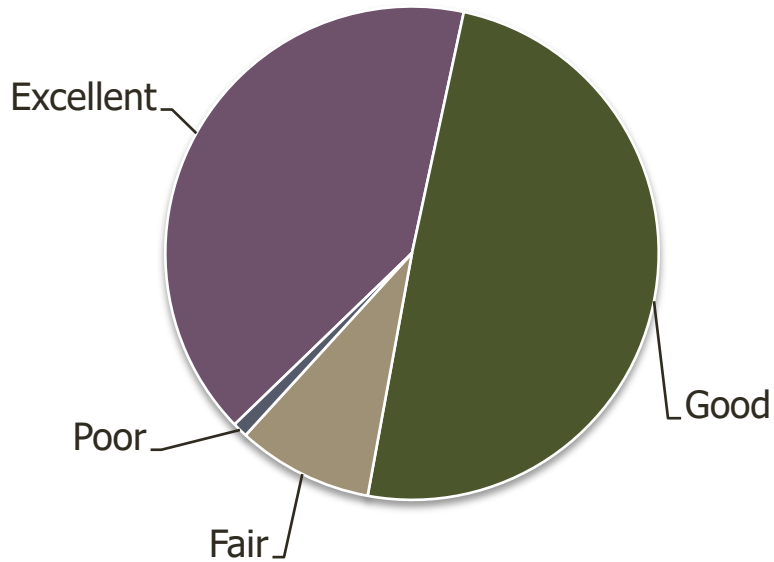


Key
Finding
#1

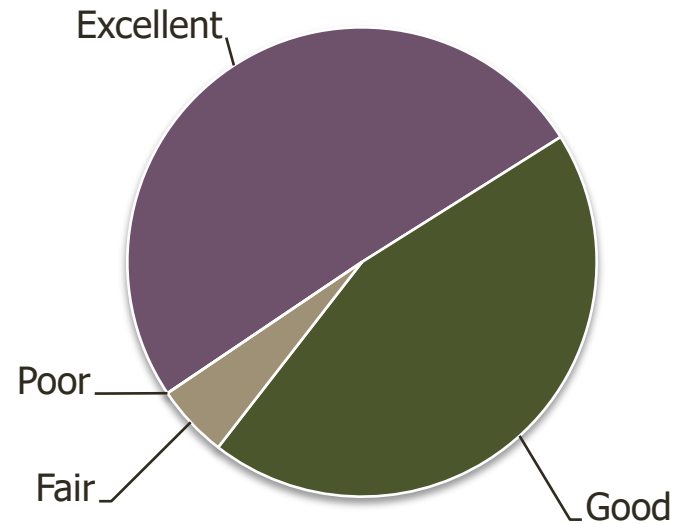
**Residents of
Orland Park
continue to enjoy a
high quality of life**

Overall Quality of Life Ratings

Overall Quality of Life in Orland Park



Orland Park as a Place to Live



Community Characteristics



*Higher than
benchmark*

Overall image

Place to raise children

Key
Finding
#2

**Residents feel the
economy is strong
in Orland Park**

Economy in Orland Park

4 in 5 residents gave “excellent” or “good” ratings

Overall economic health

Economic development

Orland Park as a place to visit

Businesses and services

Shopping opportunities



Comparison to national benchmark:

■ Higher ■ Similar ■ Lower

**Safety
is an important
community feature,
and residents feel
positively about it**

Feelings of Safety



9 in 10
residents report

- ❖ Overall feeling of Safety
- ❖ Feeling safe in their neighborhood
- ❖ Safe in commercial/downtown area

Safety Services

At least 9 in 10:

Police services

At least 8 in 10:

Crime prevention

Emergency preparedness

Animal control

Comparison to national benchmark:

■ Higher ■ Similar ■ Lower

“excellent” or “good”

Key
Finding
#4

**Orland Park
residents
appreciate built
environment**

Built Environment

Overall Built Environment

New Development

Housing Options

Public Places

At least **3 in 4**
residents rate as
“excellent” or “good”

Comparison to national benchmark:

■ Higher ■ Similar ■ Lower

Key
Finding
#5

**Public trust in
local government
is relatively high in
Orland Park**

Public Trust

Between two-thirds and three-quarters residents rate as “excellent” or “good”

Welcoming citizen involvement

Value of services for taxes paid

Comparison to national benchmark:

■ Higher ■ Similar ■ Lower

Overall direction Village is taking

Acting in the best interest of Orland Park

Confidence in Village government

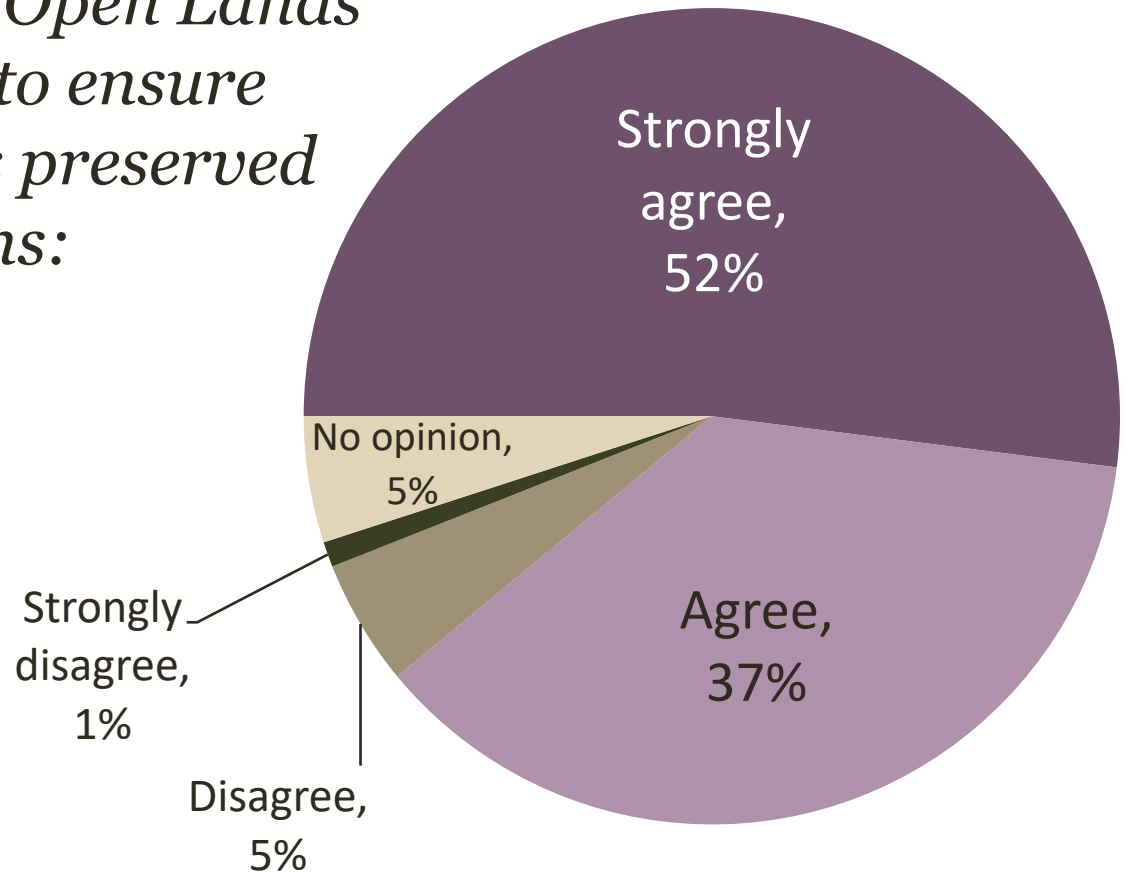
Being honest

Treating all residents fairly

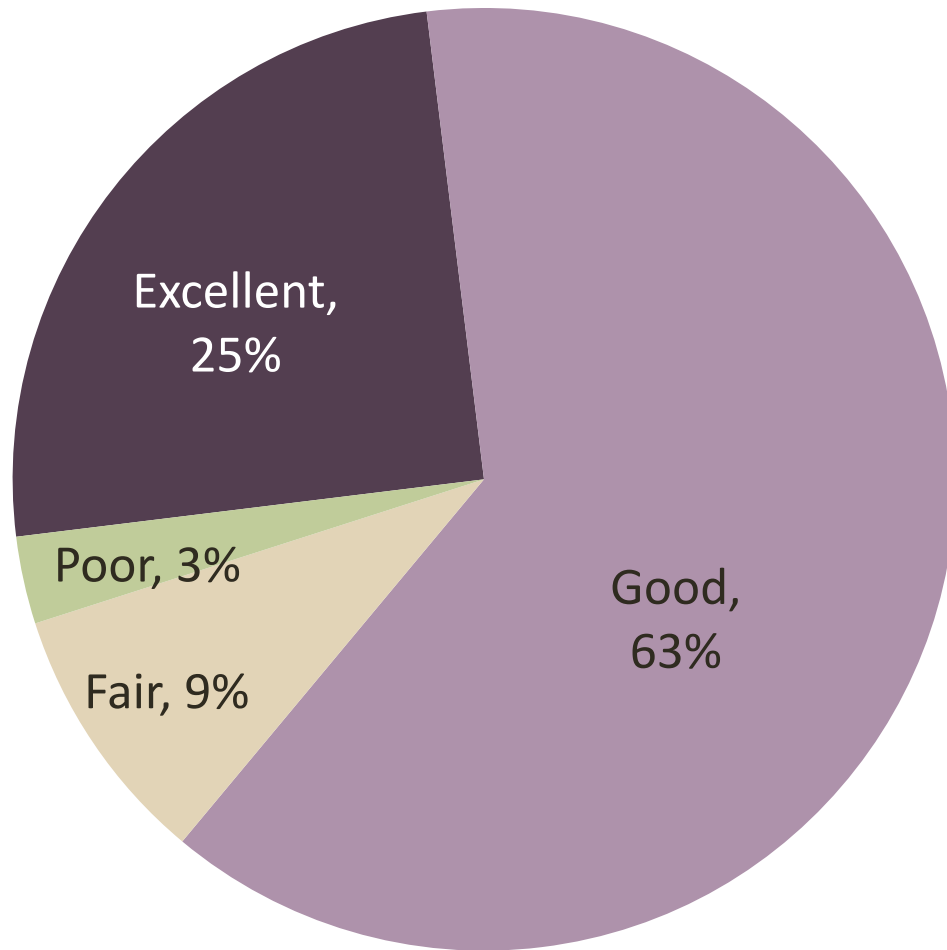
Special Topics

Investing in Open Lands

The Village of Orland Park should continue to invest in Open Lands in addition to parks to ensure that acquired land is preserved for future generations:



Growth and Development of Community



Please rate the job the Village of Orland Park does at being proactive and responsible for the continued growth and development of the community that results in improving quality of life for residents and businesses.

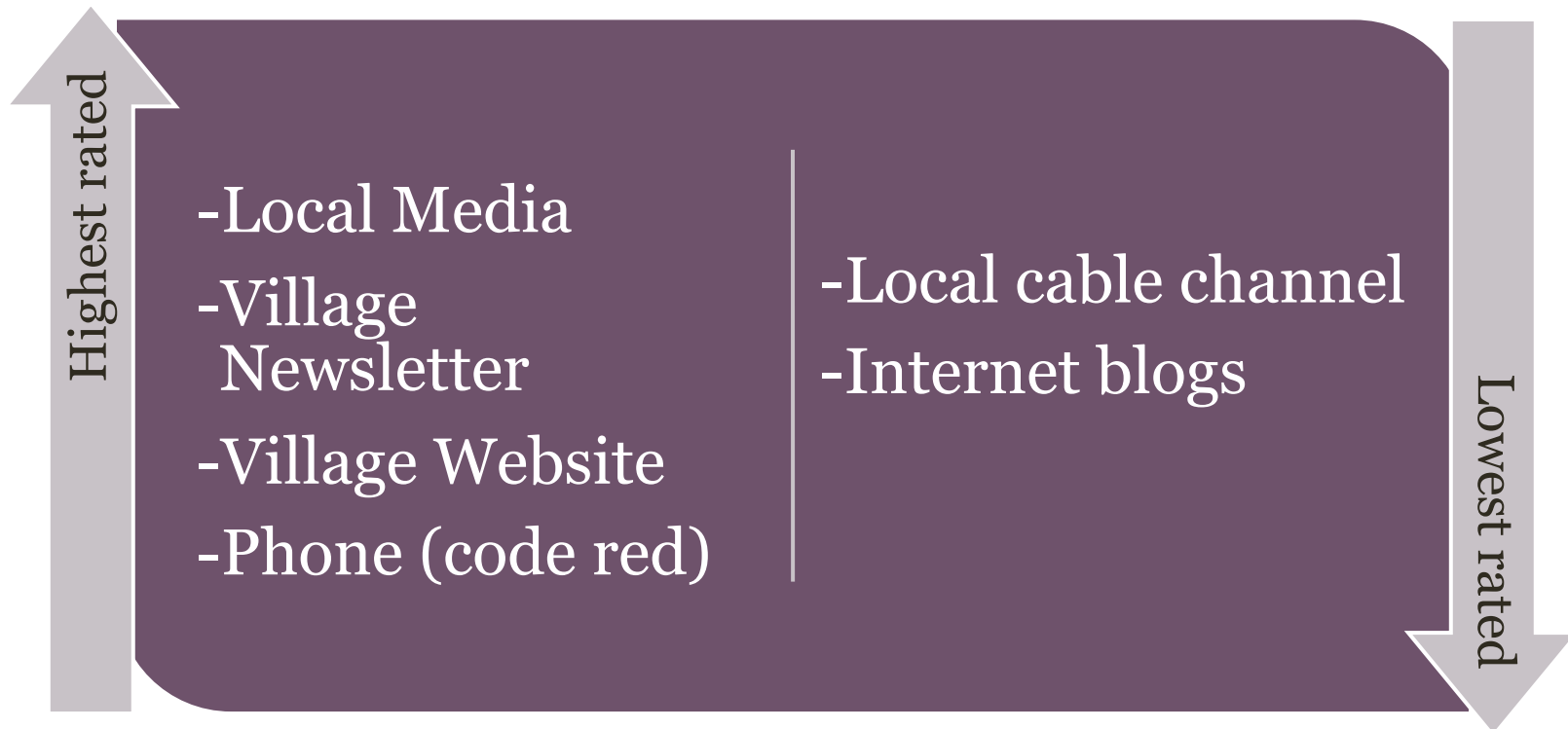
Priorities for Orland Park

Please rate how important you think each of the following priorities should be to the Village of Orland Park over the next five years:



Sources of Information

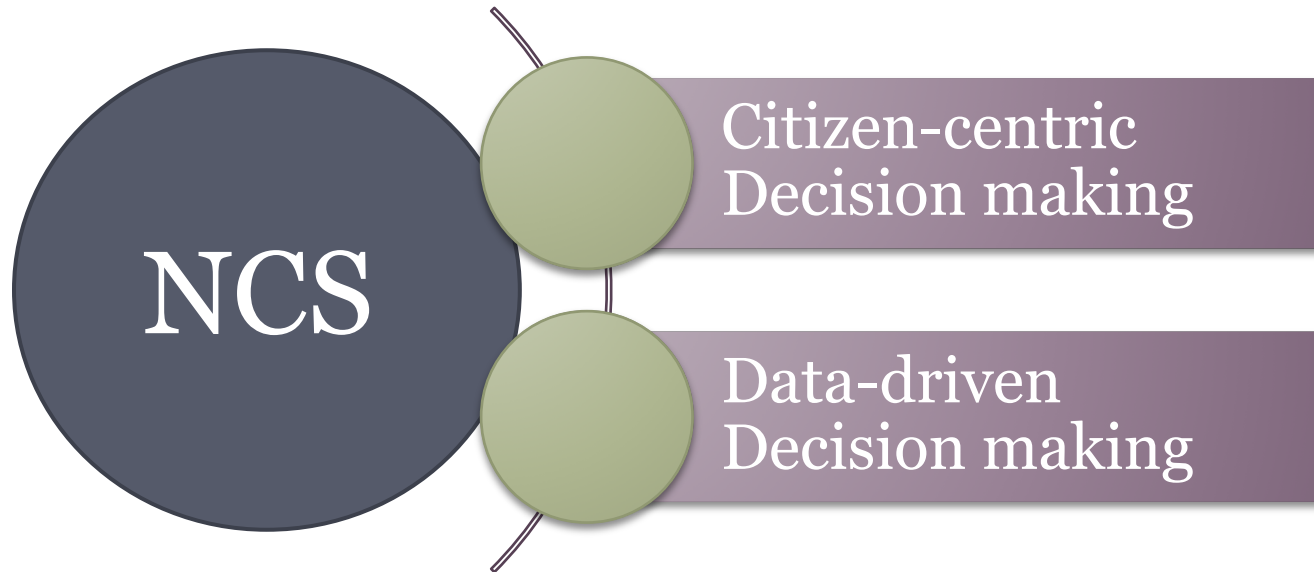
Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information from the Village:



Conclusions

- Residents of Orland Park continue to enjoy a high quality of life
- Orland Park's economy is a strong community feature in the eyes of its residents
- Safety helps make Orland Park a livable community
- Orland Park Residents appreciate their built environment
- Governance is given high ratings by residents

Moving Forward



Envision, Engage, Educate, Earmark, Enact, Evaluate

Questions?

THE NCSTM
The National Citizen SurveyTM

Thank you!

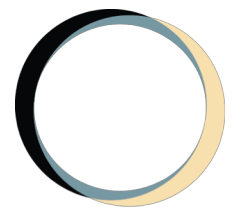
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