LEGAL NOTICE - MUST RUN IN SOUTHTOWNSTAR THURSDAY SEPTEMBER 1, 2011

LEGAL NOTICE

VILLAGE OF ORLAND PARK, ILLINOIS REQUEST FOR PROPOSALS

CUSTODIAL SERVICES

The Village of Orland Park, Illinois will receive sealed proposals until **11:00 A.M. on the 21st day of September, 2011**, at the Office of the Village Clerk, 14700 S. Ravinia Ave., Orland Park, Illinois 60462, for Custodial Services. Proposals will be opened and evaluated in private and proposal information will be kept confidential until an award is made.

The specifications are on file and available for inspection and copies will be available at the Office of the Village Clerk and online on the Village's website www.orland-park.il.us.

No proposal shall be withdrawn after the opening of the proposals without the consent of the Village for a period of sixty (60) days after the scheduled time of opening and reading proposals.

The President and Board of Trustees reserve the right to reject any and all proposals or parts thereof and to waive any informalities, technicalities and irregularities in proposing and to disregard all non-conforming, conditional or counter proposals.

The successful proposer shall be required to comply with the provisions of all State of Illinois and federal laws as well as the State of Illinois Human Rights Act and the regulations of the Illinois Human Rights Commission.

By order of the President and Board of Trustees of the Village of Orland Park, Cook and Will Counties, Illinois.

PRESIDENT AND BOARD OF TRUSTEES VILLAGE OF ORLAND PARK. ILLINOIS

BY: DAVID P. MAHER VILLAGE CLERK



VILLAGE OF ORLAND PARK, ILLINOIS

REQUEST FOR PROPOSALS

CUSTODIAL SERVICES

ISSUED

Thursday, September 1, 2011

MANDATORY PRE-PROPOSAL WALK-THRU

Tuesday, September 13, 2011 9:00 am Village Hall 14700 Ravinia Ave. Orland Park, IL

PROPOSALS DUE

Wednesday, September 21, 2011 11:00 a.m.

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I. INSTRUCTIONS TO PROPOSERS

OVERVIEW

The Village of Orland Park is requesting proposals from interested parties for **CUSTODIAL SERVICES**. Proposals must include a list of services, equipment, and goods to be provided in accordance with the following requirements.

Proposals must be submitted no later than 11:00am, local time, on Wednesday, September 21, 2011. No consideration will be given to proposals received after the above stated date and time. Proposers must submit two (2) complete, bound, sealed, signed and attested copies of the proposal, and one (1) complete, identical unbound copy of the proposal labeled: Village of Orland Park – CUSTODIAL SERVICES RFP and addressed to:

Village of Orland Park Village Clerk's Office 14700 S. Ravinia Avenue Orland Park, Illinois 60462

All proposals submitted must include all information and documents as requested in this Request for Proposal. No oral or electronic proposals, including those sent by facsimile or via e-mail, will be accepted or considered. All proposals received after the submittal time will be rejected and returned unopened. Failure to follow these instructions may result in rejection of the proposal.

THE VILLAGE RESERVES THE RIGHT TO REJECT ANY AND ALL PROPOSALS AND TO WAIVE ANY IRREGULARITIES.

Mandatory Walk-Thru Meeting

A pre-proposal walk-thru meeting, at which attendance is **mandatory**, will be held on **Tuesday, September 13, 2011 at 9:00 a.m.**, at the Village Hall, 14700 S. Ravinia Avenue, Orland Park, IL, 60462.

QUESTIONS REGARDING THIS REQUEST FOR PROPOSAL SHOULD BE IN WRITING AND DIRECTED TO:

Mr. Frank Stec Village of Orland Park 14700 Ravinia Ave. Orland Park, Illinois 60462 Email: fstec@orland-park.il.us

Fax: (708) 403 - 6289

by noon (12:00 p.m.) on Friday, September 16, 2011. No oral comments will be made to any Proposer as to the meaning of the RFP and Specifications or other contract documents. Answers will be provided in writing to all potential proposers. Proposers will not be relieved of obligations due to failure to examine or receive documents, visit the site or become familiar with conditions or facts of which the Proposer should have been aware and the Village will reject all claims related thereto.

Information (other than in the form of a written Addendum issued by the Village) from any officer, agent, or employee of the Village or any other person shall not affect the risks or obligations assumed by the proposer or relieve him/her from fulfilling any of the conditions and obligations set forth in the proposal and other contract documents. Before the proposals are opened, all modification or additions to the proposal documents will be made in the form of a written Addendum issued by the Village. The Village will send copies of any such Addendum to those persons who have received proposal packages and provided sufficient contact information. In the event of conflict with the original contract documents, addenda shall govern all other contract documents to the extent specified. Subsequent addenda shall govern over prior addenda only to the extent specified.

The proposer shall be required to acknowledge receipt of the formal Addendum by signing the Addendum and including it with the proposal quotation. Failure of a proposer to include a signed formal Addendum in its proposal quotation shall deem its quotation non-responsive; provided, however, that the Village may waive this requirement if in its best interest.

Proposals will be opened and evaluated in private and proposal information will be kept confidential until an award is made.

REQUIREMENTS OF PROPOSAL

Scope of Services

The Village of Orland Park, Illinois is requesting proposals for all custodial, cleaning and janitorial services described in Exhibit A Cleaning Specifications, attached in Section III Additional Information, for each location (collectively, "Buildings") within the Village listed below:

LOCATION	SQUARE FOOTAGE	FREQUENCY OF SERVICE
* Village Hall 14700 Ravinia Ave	43,000	5 days a week
Robert Davidson Center (RDC) 14700 Park Lane	8,300	7 days a week
143 rd Metra Station 143 rd & Southwest Highway	3,100	5 days a week
153 rd Metra Station 153 rd & 104th	1,803	5 days a week
179 th Metra Station 179 th & Route 6	1,000	5 days a week
Old Village Hall 14415 Beacon Avenue	3,000	5 days a week
Parks Office 14671 West Avenue	1,904	3 days a week M/W/F
Brown Building 150 th & West Avenue	1,595	5 days a week
Learning Ally 14600 Ravinia Avenue	4,000 Includes ½ cost of lobby & restrooms	5 days a week
Recreation Administration 14600 Ravinia Avenue	6,410 Includes offices, hallway & stairwells and ½ cost of lobby & restrooms	5 days a week
* Recreation Building (FLC) 14650 Ravinia Avenue	34,000	7 days a week
* Police Station 151 st & Ravinia Avenue	68,000	7 days a week
Public Works Building 15655 Ravinia Avenue	10,000	5 days a week
E.S.D.A. 14415 Beacon Avenue	2,000	1 day a week
Cultural Center 14760 Park Avenue	32,000	5 days a week
** Sportsplex 11351 W. 159 th Street	90,000	7 days a week
*** Civic Center 14750 Ravinia Avenue	14,675	5 days a week

*These buildings require one (1) full time person, eight (8) hours to float from building to building checking bathrooms, lobby areas, etc. for spot cleaning five days a week, Monday through Friday, in addition to regular nightly cleaning.

**For the period October 1st – March 31st this building requires one (1) full time person, two (2) shifts, seven (7) days a week, in addition to regular nightly cleaning. During summer hours at the Sportsplex (April 1 – September 30), the 1st and 2nd shifts will be combined into one shift from 10:30am – 7:00pm Monday thru Friday and 8:00am – 5:00pm Saturday and Sunday, and the 3rd shift will remain the same from 11:30pm – 7:30am seven (7) days per week.

***Please quote on this building separately as an optional service.

NOTE: It would be to the Village's benefit if cleaning personnel can read and understand English.

Special Conditions

Bonding and background checks for employees - the Contractor, at its expense, shall provide the Village with evidence that each of Contractor's employees performing Village cleaning services has undergone a fingerprint-based criminal background check, and the Contractor shall submit to the Village the results of each such check; and b) Contractor shall have an Employee Dishonesty Insurance Policy in an amount not less than \$250,000.

Services to be Provided

Provide employees who will keep Village buildings clean and running without interruption of services.

Qualifications

Describe the experience of the firm and your involvement in projects of similar size and scope. Include the names of at least three (3) references and provide address and telephone information for each reference. The contractors grant the Village permission to contact said references and ask questions regarding prior work performance.

Operating history - Provide background information on your firm, including, but not limited to, the age of the business, the number of employees and pertinent financial data that will permit the Village to determine the capability of the contractor to meet all contractual requirements.

Qualifications - List the abilities, qualifications, licenses and experience of the persons who would be assigned to the engagement and their experience on similar contracts.

The contract, if awarded, may not be transferred or assigned by the Proposer.

GENERAL PROVISIONS

Contract

The successful proposer will be required to enter into a standard form services contract, subject to modifications (see Section III), with the Village of Orland Park and to submit all necessary insurance certificates within ten (10) business days of receiving notice that it has been awarded the contract (hereinafter referred to as the "Contract"). The contract(s) will be modified to incorporate the terms of this RFP and any pertinent documents included with the selected contractors accepted and approved proposal. The Village reserves the right to terminate the relationship with the successful proposer if the required documents are not submitted to and approved by the Village within ten (10) business days of receiving notice of the award of the contract. The proposer shall also include a copy of their standard contract terms and conditions for review of the Village with the RFP or they will not be considered or utilized in the contract process.

Should the Contractor neglect, refuse, or fail to complete the work under the contract in accordance with the Village's Requirements, the Contractor may be liable for consequential damages resulting directly from their negligent acts.

Length of Contract

The term of the services contract herein granted shall be one (1) year commencing on January 1, 2012, with the option to renew the contract annually for two (2) additional one (1) year terms, unless either party, at its sole option, shall have given the other party at least thirty (30) days prior written notice of its intent not to extend the contract.

Proposal Price - The submitted proposal price shall include all permits, insurance, goods/materials/equipment, plant facilities, work and expense necessary to perform the work in accordance with the Specifications included in this request for proposal. The submitted proposal price shall not include any amount for sales or use taxes, or any other tax from which the Village is exempt.

Incurred Costs

The Village of Orland Park will not be liable in any way for any costs incurred by the respondents in replying to this RFP.

Confidentiality

After award of the contract, all responses, documents, and materials submitted by the proposer pertaining to this RFP will be considered public information and will be made available for inspection, unless otherwise determined by the Village Manager. All data, documentation and innovations developed as a result of these contractual services shall become the property of the Village of Orland Park. Based upon the public nature of these RFP's, a proposer must inform the Village, in writing, of the exact materials in the offer which it claims are exempt from disclosure pursuant to the Illinois Freedom of Information Act.

Assignment

Successful proposer shall not assign the work of this Project without the prior written approval of the Village.

Compliance with Laws

The proposer shall at all times observe and comply with all laws, ordinances and regulations of the federal, state, local and Village governments, which may in any manner affect the preparation of proposals or the performance of the Contract.

Proposer shall make all necessary applications for a federal employer identification number, state sales tax number and a payroll tax number; and file all tax returns as required by law.

Proposer hereby agrees that it will comply with all requirements of the Illinois Human Rights Act, 775 ILCS 5/1-101 et seq., including the provision dealing with sexual harassment and that if awarded the Contract will not engage in any prohibited form of discrimination in employment as defined in that Act and will require that its subcontractors agree to the same restrictions. The contractor shall maintain, and require that its subcontractors maintain, policies of equal employment opportunity which shall prohibit discrimination against any employee or applicant for employment on the basis of race, religion, color, sex, national origin, ancestry, citizenship status, age, marital status, physical or mental disability unrelated to the individual's ability to perform the essential functions of the job, association with a person with a disability, or unfavorable discharge from military service. Contractors and all subcontractors shall comply with all requirements of the Act and of the Rules of the Illinois Department of Human Rights with regard to posting information on employees' rights under the Act. Contractors and all subcontractors shall place appropriate statements identifying their companies as equal opportunity employers in all advertisements for workers to be employed in work to be performed.

Insurance Requirements

Proposer shall produce and maintain for the term of the contract, and any renewals or extensions thereof, the various insurance coverage requirements as stated on the enclosed Insurance Requirements Certification. Proposers are required to sign said Insurance Requirements Certification as part of their proposal; by signing said Certification, Proposer is confirming its knowledge and acceptance of all Village of Orland Park insurance requirements.

Certified copies of policies evidencing required insurance coverage and all certificates of insurance in connection therewith shall be furnished to the Village at its request prior to commencement of any work. All such policies shall name the Village as an additional insured and shall provide that the policy may not be terminated or canceled without at least thirty (30) days advance written notice to the Village, or, except upon prior written approval of the Village, materially changed.

Indemnification

The selected Proposer shall indemnify and hold harmless the Village of Orland Park ("Village"), its trustees, officers, directors, agents, employees, representative and assigns, from lawsuits, actions, costs (including attorney's fees), claims or liability of any character, incurred due to the alleged negligence of the Proposer, brought because of any injuries or damages received or sustained by any person, persons or property on account of any act or omission, neglect or misconduct of said Proposer, its officers, agents and/or employees arising out of, or in performance of any of the provisions of the Contract Documents, including any claims or amounts recovered for any infringements of patent, trademark or copyright; or from any claims or amounts arising or recovered under the "Worker's Compensation Act: or any other law, ordinance, order or decree. In connection with any such claims, lawsuits, actions or liabilities, the Village, its trustees, officers, directors, agents, employees, representatives and their assigns shall have the right to defense counsel of their choice. The Proposer shall be solely liable for all costs of such defense and for all expenses, fees, judgments, settlements and all other costs arising out of such claims, lawsuits, actions or liabilities.

The Proposer shall not make any settlement or compromise of a lawsuit or claim, or fail to pursue any available avenue of appeal of any adverse judgment, without the approval of the Village and any other indemnified party. The Village or any other indemnified party, in its or their sole discretion, shall have the option of being represented by its or their own counsel. If this option is exercised, then the Proposer shall promptly reimburse the Village or other indemnified party, upon written demand, for any expenses, including but not limited to court costs, reasonable attorneys' and witnesses' fees and other expenses of litigation incurred by the Village or other indemnified party in connection therewith.

PROPOSAL SUBMISSION REQUIREMENTS

Proposer must submit two (2) complete, bound, sealed, signed and attested copies of the proposal, and one (1) complete, identical, unbound copy of the proposal and shall have provided all requested information, and submitted all appropriate forms, narratives, certificates, affidavits and addendum acknowledgements in each copy in order to be considered responsive. All copies shall be the forms with the <u>original</u> signatures.

Once submitted, no proposal may be withdrawn without the Village's consent, but it may be superseded by a subsequent timely proposal. Any proposal received after the time and date specified for opening, or any postponement thereof, will not be considered.

Each proposer is responsible for reading the RFP documents and determining that the Specifications describe the work to be performed in sufficient detail. Failure of a proposer to do so shall not relieve the proposer of any obligation with respect to said proposal. After proposals have been opened, no proposer shall assert that there was a misunderstanding concerning the nature of the work to be done and no such claim shall relieve a proposer from its obligation to perform. All proposals must be made only on the forms provided by the Village and must be made in accordance with this Request for Proposal all of which are on file and may be obtained for examination in the Village of Orland Park Clerk's Office 14700 S. Ravinia Ave. Orland Park, IL 60462, or online on the Village's website www.orland-park.il.us, and are made part of this notice as though fully set forth herein.

Certifications

All certifications and forms in Section II must be completed and submitted with the proposal.

Narratives

All Narratives described on page 6 under Qualifications MUST be included with the proposal.

Insurance

Contractor shall purchase and maintain, at all times during the performance of the work under this Contract, insurance coverage, including Worker's Compensation, Automobile Liability, Comprehensive General Liability, Excess Liability, and Employee Dishonesty, in the amounts set forth in the Village's Insurance Requirements attached in Section II. Proposers must sign and submit with the proposal, the Insurance Requirements page, as recognition of the insurance coverage and amounts (hereinafter referred to as "coverage(s)") that will be required to be in place before the commencement of any work by the successful proposer.

Please submit with the proposal, a current policy Specimen Certificate of Insurance showing the insurance coverage the proposer currently has in force.

Execution of the Contract by the Village will be contingent upon provision of the required insurance certificates to be provided by the contractor, sub-contractor and installers. A "Notice to Proceed" will not be issued and work may not commence until the required Certificates of Insurance are submitted to the Village.

EVALUATION OF PROPOSALS

The Village of Orland Park will evaluate proposals based on prices, vendor's qualifications, number of employees used, past experience and additional factors deemed relevant. The Village of Orland Park retains the right to refuse any and all proposals.

Negotiations

The Village of Orland Park reserves the right to negotiate specifications, terms and conditions which may be necessary or appropriate to the accomplishment of the purpose of this RFP. The Village may require the entire proposal be made an integral part of the resulting contract. This implies that all responses, supplemental, and other submissions provided by the vendor during discussions or negotiations will be held by the Village of Orland Park as contractually binding on the successful vendor.

Award

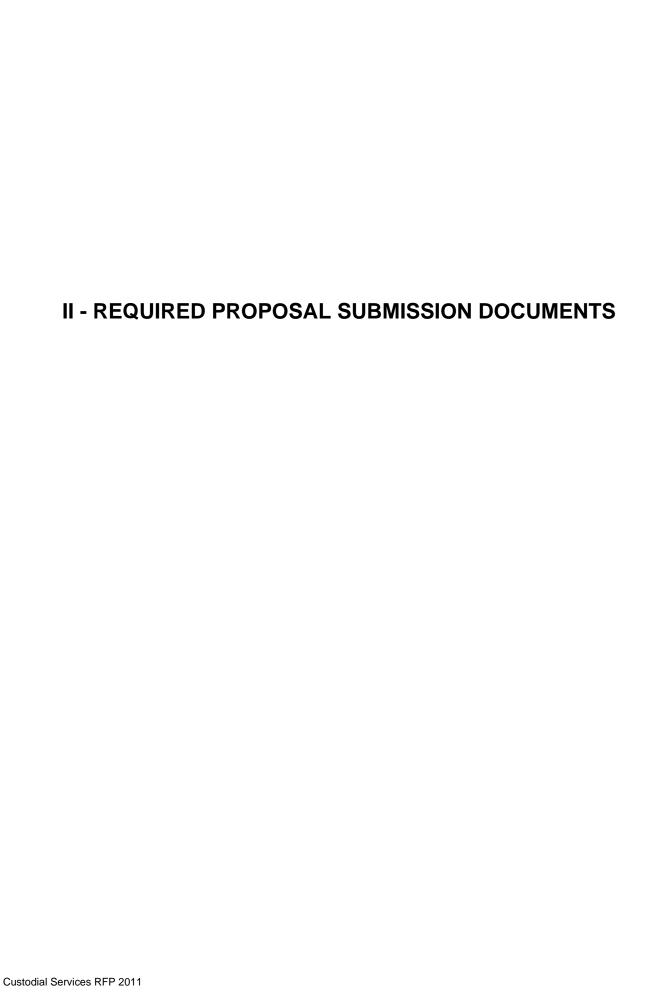
Award of the contract is subject to Village of Orland Park Board approval. The Village award will be made within sixty (60) days after the date of the proposal opening, or any mutually agreed extension thereof.

PROPOSAL SUBMITTAL CHECKLIST

In order to be responsive, the proposer must submit all of the following items:

Sealed Proposal Envelope - Addressed to the Village of Orland Park, Village Clerk's Office, 14700 S. Ravinia Ave., Orland Park, Illinois 60462 and labeled: Village of Orland Park - CUSTODIAL SERVICES RFP, in the lower left hand corner.

- Proposal Proposer must submit **two (2) complete, signed, sealed and attested bound copies of the proposal and one (1) complete, identical, unbound copy of the proposal** and shall have provided all requested information, and submitted all appropriate forms, certificates and affidavits and addendum acknowledgements <u>in each copy</u> in order to be considered responsive. All copies shall have forms with original signatures.
- Information and narratives as requested in the **Requirements of Proposal** section of the RFP, including a sample contract from your company if you intend to submit one for the Village's consideration.
- All forms completed from Section II:
 - Proposal Summary Sheet
 - Business Organization
 - Certificate of Eligibility to Enter into Public Contracts
 - Sexual Harassment Policy
 - Equal Employment Opportunity
 - Tax Certification
 - o References
 - Insurance Requirements



PROPOSAL SUMMARY SHEET Custodial Services Project Name

IN WITNESS WHEREOF, the parties hereto have executed this proposal as of date shown below.

Organization N	lame:					
Street Address	3:					
City, State, Zip):					
Contact Name	:					
Phone:			_ Fax:_			
E-Mail address	S:				_	
FEIN#:						
	FY 20	<u>)12</u>	<u>!</u>	FY2013		FY2014
Village Hall 4700 Ravinia Ave	\$	per month	\$	per month	\$	per month
Robert Davidson Center (RDC) 4700 Park Lane	\$	per month	\$	per month	\$	per month
143 rd Metra Station 143 rd & Southwest Highway	\$	per month	\$	per month	\$	per month
153 rd Metra Station 53 rd & 104th	\$	per month	\$	per month	\$	per month
179 th Metra Station 179 th & Route 6	\$	per month	\$	per month	\$	per month
Old Village Hall 4415 Beacon Avenue	\$	per month	\$	per month	\$	per month
Parks Office 4671 West Avenue	\$	per month	\$	per month	\$	per month
Brown Building 50 th & West Avenue	\$	per month	\$	per month	\$	per month
∟earning Ally 14600 Ravinia Avenue	\$	per month	\$	per month	\$	per month

	<u>FY 2</u>	2012	FY2	<u>2013</u>	FY2	<u>2014</u>
Recreation Administration 14600 Ravinia Avenue	\$	_per month	\$	_per month	\$	_per month
* Recreation Building (FLC) 14650 Ravinia Avenue	\$	_per month	\$	_per month	\$	_per month
* Police Station 151 st & Ravinia Avenue	\$	_per month	\$	_per month	\$	_per month
Public Works Building 15655 Ravinia Avenue	\$	_per month	\$	_per month	\$	_per month
E.S.D.A. 14415 Beacon Avenue	\$	_per month	\$	_per month	\$	_per month
Cultural Center 14760 Park Avenue	\$	_per month	\$	_per month	\$	_per month
** Sportsplex 11351 W. 159 th Street	(Oct thru Ma	_per month ar) _per month ept)	(Oct thru Ma	_per month	(Oct thru N	_per month
*** Civic Center 14750 Ravinia Avenue	\$	_per month	\$	_per month	\$	_per month
*These buildings requ building checking bat through Friday, in add	hrooms, lobb	y areas, etc	. for spot cle	eaning five o	lays a weel	•
**For the period Octob shifts, seven (7) days the Sportsplex (April 1 from 10:30am – 7:00p the 3 rd shift will remain	a week, in a - Septemborn m Monday th	nddition to reger 30), the 1 ^s nru Friday an	gular nightly st and 2 nd shi d 8:00am – (cleaning. Du ifts will be co 5:00pm Satu	ring summe mbined inte rday and Su	er hours at one shift
***Please quote on thi	s building se	parately as a	n optional se	rvice.		
Signature of Authorize	d Signee:					_
Title:			Date	e:		
ACCEPTANCE: This (Note: At least 60 day					the date of	submittal.

BUSINESS ORGANIZATION:

Sole Proprietor: An individual whose	signature is affixed to this proposal.
· · · · · · · · · · · · · · · · · · ·	full names, titles and address of all responsible ownership and a copy of partnership agreement.
Corporation: State of incorporation: Provide a disclosure of all officers and princincorporation and indicate if the corporation is	cipals by name and business address, date of
	at the Village of Orland Park reserves the right to nate proposal, and to waive any informalities in
• • • • • • • • • • • • • • • • • • • •	sals, and subject to all conditions thereof, the lis accepted, to furnish the services as outlined.
	(Corporate Seal)
Business Name	
Signature	Print or type name
Title	Date

CERTIFICATION OF ELIGIBILITY TO ENTER INTO PUBLIC CONTRACTS

IMPORTANT: THIS CERTIFICATION MUST BE EXECUTED.

l,	, being first duly sworn certify
and say that I am	
(insert "sole	owner," "partner," "president," or other proper title)
of	, the Prime
contracting with any unit of state	oosal, and that the Prime Contractor is not barred from or local government as a result of a violation of either Section iminal Code, or of any similar offense of "bid-rigging" or "bid- ited States.
	Signature of Person Making Certification
Subscribed and Sworn To Before Me This Day of, 20	
Notary Public	

SEXUAL HARASSMENT POLICY

Please be advised that pursuant to Public Act 87-1257, effective July 1, 1993, 775 ILCS 5/2-105 (A) has been amended to provide that every party to a public contract must:

"Have <u>written</u> sexual harassment policies that shall include, at a minimum, the following information: (I) the illegality of sexual harassment; (II) the definition of sexual harassment under State law; (III) a description of sexual harassment, utilizing examples; (IV) the vendor's internal complaint process including penalties; (V) the legal recourse, investigative and complaint process available through the Department (of Human Rights) and the Commission (Human Rights Commission); (VI) directions on how to contact the Department and Commission; and (VII) protection against retaliation as provided by Section 6-101 of the Act. (Illinois Human Rights Act). (emphasis added)

Pursuant to 775 ILCS 5/1-103 (M) (2002), a "public contract" includes:

every contract to which the State, any of its political subdivisions or any municipal corporation is a party."
, having submitted a proposal for (Name of Contractor) for Custodial Services to the Village of Orland Park, hereby certifies that said contractor has a written sexual harassment policy in place in full compliance with 775 ILCS 5/2-105 (A) (4).
By:Authorized Agent of Contractor
Subscribed and Sworn To Before Me This Day of, 20
Notary Public

EQUAL EMPLOYMENT OPPORTUNITY

Section I. This EQUAL EMPLOYMENT OPPORTUNITY CLAUSE is required by the Illinois Human Rights Act and the Rules and Regulations of the Illinois Department of Human Rights published at 44 Illinois Administrative Code Section 750, et seq.

Section II. In the event of the Contractor's noncompliance with any provision of this Equal Employment Opportunity Clause, the Illinois Human Right Act, or the Rules and Regulations for Public Contracts of the Department of Human Rights (hereinafter referred to as the Department) the Contractor may be declared non-responsible and therefore ineligible for future contracts or subcontracts with the State of Illinois or any of its political subdivisions or municipal corporations, and this agreement may be canceled or avoided in whole or in part, and such other sanctions or penalties may be imposed or remedies involved as provided by statute or regulation.

During the performance of this Agreement, the Contractor agrees:

- **A**. That it will not discriminate against any employee or applicant for employment because of race, color, religion, sex, national origin or ancestry; and further that it will examine all job classifications to determine if minority persons or women are underutilized and will take appropriate affirmative action to rectify any such underutilization.
- **B.** That, if it hires additional employees in order to perform this Agreement, or any portion hereof, it will determine the availability (in accordance with the Department's Rules and Regulations for Public Contracts) of minorities and women in the area(s) from which it may reasonably recruit and it will hire for each job classification for which employees are hired in such a way that minorities and women are not underutilized.
- **C.** That, in all solicitations or advertisements for employees placed by it or on its behalf, it will state that all applicants will be afforded equal opportunity without discrimination because of race, color, religion, sex, marital status, national origin or ancestry, age, or physical or mental handicap unrelated to ability, or an unfavorable discharge from military service.
- **D.** That it will send to each labor organization or representative of workers with which it has or is bound by a collective bargaining or other agreement or understanding, a notice advising such labor organization or representative of the Vendor's obligations under the Illinois Human Rights Act and Department's Rules and Regulations for Public Contract.
- **E.** That it will submit reports as required by the Department's Rules and Regulations for Public Contracts, furnish all relevant information as may from time to time be requested by the Department or the contracting agency, and in all respects comply with the Illinois Human Rights Act and Department's Rules and Regulations for Public Contracts.

- **F.** That it will permit access to all relevant books, records, accounts and work sites by personnel of the contracting agency and Department for purposes of investigation to ascertain compliance with the Illinois Human Rights Act and Department's Rules and Regulations for Public Contracts.
- **G.** That it will include verbatim or by reference the provisions of this Equal Employment Opportunity Clause in every subcontract it awards under which any portion of this Agreement obligations are undertaken or assumed, so that such provisions will be binding upon such subcontractor. In the same manner as the other provisions of this Agreement, the Vendor will be liable for compliance with applicable provisions of this clause by such subcontractors; and further it will promptly notify the contracting agency and the Department in the event any subcontractor fails or refuses to comply therewith. In addition, the Vendor will not utilize any subcontractor declared by the Illinois Human Rights Department to be ineligible for contracts or subcontracts with the State of Illinois or any of its political subdivisions or municipal corporations.

Section III. For the purposes of subsection G of Section II, "subcontract" means any agreement, arrangement or understanding, written or otherwise, between the Vendor and any person under which any portion of the Vendor's obligations under one or more public contracts is performed, undertaken or assumed; the term "subcontract", however, shall not include any agreement, arrangement or understanding in which the parties stand in the relationship of an employer and an employee, or between a Vendor or other organization and its customers.

	ACKNOWLEDGED AND AGREED TO:		
	BY:		
	DATE:		
Subscribed and Sworn To Before Me This Day of, 20			
Notary Public			

TAX CERTIFICATION

l,		, having b	peen first duly sworn depose and
state as f	ollows:		
I, _			, am the duly authorized
ag	ent for		, which has
	bmitted a proposal to th	ne Village of Orland Park for	<u>Custodial Services</u> and I hereby
	delinquent in the p Revenue, or if it is:	•	ered by the Illinois Department of
	<u> </u>	ts liability for the tax or the a shed by the appropriate Re	mount of tax in accordance with venue Act; or
		nto an agreement with the De d is currently in compliance	epartment of Revenue for payment with that agreement.
		Ву:	
		Title:	
Before M	ed and Sworn To e This Day, 20		
Notary			

REFERENCES

Please Print or Type) PRGANIZATION	
DDRESS	
SITY, STATE, ZIP	
HONE NUMBER	
ONTACT PERSON	
ATE OF PROJECT	
PRGANIZATION	
DDRESS	
ITY, STATE, ZIP	
HONE NUMBER	
ONTACT PERSON	
ATE OF PROJECT	
PRGANIZATION	
DDRESS	
ITY, STATE, ZIP	
HONE NUMBER	
ONTACT PERSON	
ATE OF PROJECT	
roposer's Name & Title:	
ignature and Date:	

INSURANCE REQUIREMENTS

Please submit a policy Specimen Certificate of Insurance showing bidder's current coverage's

WORKERS COMPENSATION & EMPLOYER LIABILITY

\$500,000 – Each Accident \$500,000 – Policy Limit \$500,000 – Each Employee Waiver of Subrogation in favor of the Village of Orland Park

AUTOMOBILE LIABILITY

\$1,000,000 – Combined Single Limit
Additional Insured Endorsement in favor of the Village of Orland Park

GENERAL LIABILITY (Occurrence basis)

\$1,000,000 – Each Occurrence \$2,000,000 – General Aggregate Limit \$1,000,000 – Personal & Advertising Injury \$2,000,000 – Products/Completed Operations Aggregate Additional Insured Endorsement & Waiver of Subrogation in favor of the Village of Orland Park

EXCESS LIABILITY (Umbrella-Follow Form Policy)

\$2,000,000 – Each Occurrence \$2,000,000 – Aggregate **EXCESS MUST COVER:** General Liability, Automobile Liability, Workers Compensation

3 PARTY EMPLOYEE DISHONESTY BOND

\$250,000

Any insurance policies providing the coverage required of the Contractor shall be <u>specifically endorsed</u> to identify "The Village of Orland Park, and their respective officers, trustees, directors, employees and agents as Additional Insureds on a primary/non-contributory basis with respect to all claims arising out of operations by or on behalf of the named insured." If the named insureds have other applicable insurance coverage, that coverage shall be deemed to be on an excess or contingent basis. The policies shall also contain a Waiver of Subrogation in favor of the Additional Insureds in regards to General Liability and Workers Compensation coverage's. The certificate of insurance shall also state this information on its face. Any insurance company providing coverage must hold an A VII rating according to Best's Key Rating Guide. Permitting the contractor, or any subcontractor, to proceed with any work prior to our receipt of the foregoing certificate and endorsement however, shall not be a waiver of the contractor's obligation to provide all of the above insurance.

The bidder agrees that if they are the selected contractor, within ten days after the date of notice of the award of the contract and prior to the commencement of any work, you will furnish evidence of Insurance coverage providing for at minimum the coverage and limits described above directly to the Village of Orland Park, Denise Domalewski, Contract Administrator, 14700 S. Ravinia Avenue, Orland Park, IL 60462. Failure to provide this evidence in the time frame specified and prior to beginning of work may result in the termination of the Village's relationship with the selected bidder and the bid will be awarded to the next lowest bidder or result in creation of a new bid.

ACCEPTED & AGREED THIS DAY	OF, 20
Signature	Authorized to execute agreements for:
Printed Name & Title	Name of Company

III – ADDITIONAL INFORMATION

SAMPLE CONTRACT

CUSTODIAL AGREEMENT

THIS AGREEMENT made this	day of	, 20 by an	d between (<u>Company</u>
Name) with its principal place of busine	ess at	, Illinois	("Contrac	tor"), and
the VILLAGE OF ORLAND PARK, an Illir	nois home rul	le municipal corpora	ition ("Village	∍").

WHEREAS, the Contractor desires to provide the Village with janitorial and cleaning services; and

WHEREAS, the Contractor has submitted a proposal to the Village on <u>(date)</u> ("Proposal") in which Contractor has made certain representations as to the services Contractor seeks to provide; and

WHEREAS, the Village seeks to contract for the provision of janitorial and cleaning services subject to the terms and conditions of this Agreement;

NOW, THEREFORE, in consideration of the mutual covenants, representations and conditions hereinafter contained, the parties hereto agree as follows:

ARTICLE 1: SCOPE

A. Contractor agrees to provide all custodial, cleaning and janitorial services described in Exhibit A, attached hereto and incorporated herein, at all of the following locations (collectively, "Buildings"), within The Village of Orland Park, Illinois

LOCATION	SQUARE FOOTAGE	FREQUENCY OF SERVICE
* Village Hall 14700 Ravinia Ave	43,000	5 days a week
Robert Davidson Center (RDC) 14700 Park Lane	8,300	7 days a week
143 rd Metra Station 143 rd & Southwest Highway	3,100	5 days a week
153 rd Metra Station 153 rd & 104th	1,803	5 days a week
179 th Metra Station 179 th & Route 6	1,000	5 days a week
Old Village Hall 14415 Beacon Avenue	3,000	5 days a week
Parks Office 14671 West Avenue	1,904	3 days a week M/W/F
Brown Building 150 th & West Avenue	1,595	5 days a week
Learning Ally 14600 Ravinia Avenue	4,000 Includes ½ cost of lobby & restrooms	5 days a week

Recreation Administration 14600 Ravinia Avenue	6,410 Includes offices, hallway & stairwells and ½ cost of lobby & restrooms	5 days a week
* Recreation Building (FLC) 14650 Ravinia Avenue	34,000	7 days a week
* Police Station 151 st & Ravinia Avenue	68,000	7 days a week
Public Works Building 15655 Ravinia Avenue	10,000	5 days a week
E.S.D.A. 14415 Beacon Avenue	2,000	1 day a week
Cultural Center 14760 Park Avenue	32,000	5 days a week
** Sportsplex 11351 W. 159 th Street	90,000	7 days a week
*** Civic Center 14750 Ravinia Avenue	14,675	5 days a week

^{*}These buildings require one (1) full time person, eight (8) hours to float from building to building checking bathrooms, lobby areas, etc. for spot cleaning five days a week, Monday through Friday, in addition to regular nightly cleaning.

NOTE: It would be to the Village's benefit if cleaning personnel can read and understand English.

- B. Contractor shall perform all cleaning and janitorial services, as described in and at the times and intervals designated in Exhibit "A", attached hereto and incorporated herein, in a manner satisfactory to the Village.
- C. Contractor agrees to furnish, at its expense, all necessary labor, cleaning supplies, uniforms and equipment, necessary to properly clean the Buildings, as described in Exhibit "A", attached hereto and incorporated herein.

ARTICLE 2: TERM OF SERVICES

This agreement shall be for a term commencing (Date), through and including (Date). Thereafter, at the sole option of the Village, this Agreement may be renewed annually at the agreed upon fee as stated in the proposal dated (DATE). The Village shall provide written notification to Contractor of its intention to renew this Agreement at least thirty (30) days prior to the expiration of the lease term.

^{**}For the period October 1st – March 31st this building requires one (1) full time person, two (2) shifts, seven (7) days a week, in addition to regular nightly cleaning. During summer hours at the Sportsplex (April 1 – September 30), the 1st and 2nd shifts will be combined into one shift from 10:30am – 7:00pm Monday thru Friday and 8:00am – 5:00pm Saturday and Sunday, and the 3rd shift will remain the same from 11:30pm – 7:30am seven (7) days per week.

^{***}Please quote on this building separately as an optional service.

ARTICLE 3: TERMINATION

The Village may terminate this Agreement, with or without cause, upon 30 days written notice to Contractor. In addition, the Village may terminate this Agreement immediately, for cause, upon written notice. As used herein, the words "for cause" shall be deemed to be the following:

- A. Any failure by Contractor to comply fully with this Agreement, as determined in the Village's sole discretion;
- B. In the event Contractor shall have (1) filed a voluntary petition in bankruptcy or made an assignment for benefit of creditors; or, (2) consented to the appointment of a receiver or trustee of all or part of its property. In the event that an involuntary petition in bankruptcy shall have been filed in regard to Contractor and the same shall not have been dismissed within ten (10) days of such filing, the Agreement shall automatically terminate.
- Dishonesty on the part of Contractor or gross mismanagement of the Buildings by Contractor, as determined in the Village's sole discretion;
- Any act, omission or neglect by Contractor subjecting the Village to potential or actual criminal prosecution or to substantial penalty (civil or criminal) or fine, as determined in the Village's sole discretion;
- E. Failure by Contractor to comply with the Village's reasonable instructions or directions in connection with the cleaning of the Buildings, as determined in the Village's sole discretion;
- F. Failure by Contractor to advise the Village, with respect to any condition within Contractor's knowledge, affecting the Buildings and requiring the attention of the Village, as determined in the Village's sole discretion; or
- G. Failure of Contractor to abide by all insurance provisions of this Agreement or to timely make all insurance premium payments.
- H. The making of any false or misleading statement or misrepresentation to the Village by or on behalf of the Contractor:
 - 1) as part of its proposal, or
 - 2) as a part of this Agreement or any other agreement between the Village and the Contractor.

If the Village elects to terminate the Agreement in full, all services to be provided hereunder shall cease and all supplies owned by, rented by, or fully or partly paid for by, the Village as may have been accumulated in performing this Agreement, or which are under the Contractor's control, shall be delivered by Contractor to the Village within seven (7) days after the date of receipt of the notice of termination. The Contractor shall immediately reimburse the Village for any damage to such supplies, whether or not caused by the Contractor. The Village shall have the right to request that it be assigned any subcontracts from the Contractor for services pursuant to ARTICLE 10 of this Agreement.

In the event Contractor receives a 30-day written termination notice, then, during the final thirty (30) days of its contract term, Contractor shall restrict its activities, and those of its subcontractors, if any, to winding down any reports, analysis, or other activities previously begun. No costs incurred after the effective date of the termination shall be allowed. Payment or reimbursement for any service actually and satisfactorily performed before the effective date of the termination shall be on the same basis as set forth in ARTICLE 6 hereof. No amount of compensation

shall be allowed for anticipated profits on unperformed services. The payment so made to the Contractor shall be in full settlement for all services satisfactorily performed under this Agreement.

ARTICLE 4: EMERGENCY SUSPENSION

The Village may temporarily suspend any and all cleaning, janitorial and custodial operations of the Contractor, without hearing, if in the sole opinion of the Village Manager, the Contractor or its employees creates a situation or condition posing a health or safety hazard to the public or the Village's or Contractor's employees, or Contractor is charged in any court with an offense involving its fitness to hold any applicable permit, or otherwise engage in commercial cleaning activities.

ARTICLE 5: REMOVAL OF PROPERTY

Upon termination of the Agreement by lapse of time or otherwise, the Contractor shall promptly remove, at its own expense, its property from the Buildings, repair any damage to the Buildings, clean up any debris or garbage, and place the area surrounding the Buildings in a safe, sanitary and sightly condition. All such property not removed within thirty (30) days after this Agreement has been terminated shall thereupon become the sole and exclusive property of the Village.

ARTICLE 6: COMPENSATION

The Village, in consideration of the performance by Contractor of the provisions of this Agreement, agrees to pay Contractor for the term specified in ARTICLE 2, a sum of \$_____ per month, payable after receipt of the Contractor's invoice; for the time periods indicated pursuant to the provisions of the Local Government Prompt Payment Act (50 ILCS 505/1 et seq.)

ARTICLE 7: Intentionally Omitted

ARTICLE 8: CONTRACTOR'S INSURANCE

Contractor shall procure and maintain for the duration of this Agreement, at the Contractor's sole expense, the types of insurance specified below, covering services under this Agreement, whether or not performed by Contractor:

- A. Insurance is to be placed with an insurer acceptable to the Village. The insurer must be authorized to do business in and be licensed by the Department of Insurance of the State of Illinois with coverage thereunder satisfactory to the Village and in no event less than the coverage set forth in Exhibit B, attached hereto.
- B. Certified copies of policies evidencing such insurance coverage and all certificates of insurance in connection therewith shall be furnished to the Village prior to the start of the Agreement Term. All such policies shall name the Village as an additional insured and shall provide that the policy may not be terminated or canceled without at least thirty (30) days advance written notice to the Village, or, except upon prior written approval of the Village, materially changed. Such policies shall also provide that the insurer shall notify the Village of the failure of Contractor to pay any premium when due and the Village may, but need not, pay same. Any such payment

- made by the Village shall be reimbursed by Contractor to the Village upon demand, and may be deducted by the Village from any amounts paid to Contractor.
- C. The foregoing are general insurance requirements only. If Contractor's activities or work performed shall, in the reasonable opinion of the Village, significantly increase any risk to the Village, the Village, in its sole discretion, at any time during the Term of this Agreement, may increase the amount(s) or type of insurance Contractor is required to provide.
 - a. If the Contractor creates an exposure not covered by the foregoing requirements, the nature of that exposure must be disclosed to, and pre-approved by, the Village.
- D. The Village reserves the right to change, modify or delete any or all of these insurance requirements, as it deems necessary and the Contractor warrants that it will comply with any additional insurance requirements which the Village imposes upon it, or any upon subcontractor performing work pursuant to this Agreement.
- E. Contractor shall ensure that all policies of insurance that are in any way related to the Buildings or the services performed by Contractor shall include clauses providing that each insurance carrier shall waive all rights of subrogation against the Village. Contractor expressly understands and agrees that any insurance maintained by the Village shall apply in excess of, and not contribute with, insurance provided by Contractor under this Agreement.

ARTICLE 9: INDEMNIFICATION

The Contractor shall indemnify and hold the Village, its trustees, officers, agents and employees harmless from all liability, claims, liens, losses, or causes of action for injury or death, or other damages, judgments, costs, damages and expenses of whatsoever kind including reasonable attorneys' fees and costs, which may in any way be suffered by the Village or any of its trustees, officers, agents or employees, or which may accrue against or be charged to or recovered from the Village or its trustees, officers, agents or employees which arise out of or are founded upon the activities or operations of Contractor; or for on account of any act or omission by Contractor or by any employee, agent, or representative of Contractor's in or about the Buildings. Contractor shall defend all such claims in the name of the Village and shall pay for all reasonable attorney's fees and expenses of the Village incurred as a result thereof.

Contractor agrees to indemnify and save harmless the Village against all loss and expense, by reason of liability imposed by law upon the Village for damages:

- A. because of bodily injury, including death at any time resulting therefrom, sustained by any officer, agent or employee of Contractor while at the Buildings, or elsewhere or while engaged in the performance of work under this Agreement;
- B. because of bodily injury, including death at any time resulting therefrom, sustained by and person or persons other than employees of Contractor while on or about the Buildings caused by the acts or omissions of Contractor; and/or
- C. because of injury to or destruction of property caused or occasioned directly or indirectly by Contractor, its servants, agents or employees. Contractor agrees to defend promptly and diligently, at its sole cost and expense, any claim, action or proceeding brought against the Village (a) arising out of or connected with any of the work to be performed under this Agreement, or (b) by any employee or former employee of Contractor arising out of or based upon the law, regulation, requirement, contract or award relating to the hours of employment, working

conditions and/or wages or compensation of any such employee. It is expressly understood and agreed that the foregoing indemnification provisions shall survive the termination of this Agreement.

ARTICLE 10: SUBCONTRACTS AND ASSIGNMENTS

Contractor shall not subcontract, assign, delegate or otherwise transfer all or any part of its rights or obligations under this Agreement or any part hereof, unless otherwise provided for herein or, without the express written consent of the Village. The absence of such provision or written consent shall void the attempted subcontract, assignment, delegation or transfer and shall be of no effect as to the services or this Agreement.

All subcontracts and any assignments are subject to approval by the Village. All subcontractors or assignments shall be, regardless of their form, deemed conditioned upon performance by the subcontractor or assignee in accordance with the terms and conditions of this Agreement including, without limitation, all insurance requirements; and if any subcontractor or assignee shall fail to observe or perform the terms and conditions of this Agreement to the satisfaction of the Village, the Village shall have the absolute right, upon written notification, to rescind approval forthwith and to require the performance of this Agreement by Contractor personally or through any other approved subcontractor or assignee. Any approval for the use of sub-contractors or of assignees in the performance of the services under this Agreement shall under no circumstances operate to relieve Contractor of any of its obligations or liabilities hereunder.

Contractor, upon entering into any agreement with a subcontractor, shall furnish the Village with five (5) copies thereof. All subcontracts shall contain provisions that require the services to be performed in strict accordance with the requirements of this Agreement and shall provide that the subcontractors are subject to all the terms of this Agreement and shall include any provisions that the Village determines are appropriate. Provided that such Agreements do not prejudice any of the Village's rights under this Agreement, such agreements may contain different provisions that are provided herein with respect to extensions of schedule, time of completion, payments, guarantees and matters not affecting the quality of the services.

The Contractor shall provide a conditional assignment acceptable in form and content to the Village to each of its subcontractors, which the Contractor shall sign and shall cause the subcontractor to sign, original copies of which shall be provided to the Village.

The Village reserves the right to assign or otherwise transfer all or any part of its interests hereunder.

ARTICLE 11: PUBLICITY

Contractor shall not, and shall not permit any subcontractor to, issue publicity news releases, grant press interviews or, except as may be required by law during or after the performance of this Agreement, otherwise publicly disseminate any information regarding the Buildings covered by this Agreement without the prior written consent of the Village. The Contractor shall not post any signs, plaques or other identification of its services in, on or adjacent to the Buildings without the prior written approval of the Village.

ARTICLE 12: REQUESTS FOR RECORDS

In the event Contractor or any subcontractor is presented with a request for any documents or information by any administrative agency or with a subpoena regarding any

records, data, or documents related to this Agreement or the Buildings, Contractor or such subcontractor shall immediately give notice to the Village with the understanding that the Village shall have the opportunity to contest such process by any means available to it before such records, data or documents are submitted to a court or other third party, provided, however, that Contractor shall not be obligated to withhold such delivery beyond that time as may be ordered by any court or administrative agency, unless the subpoena is quashed or the time to produce is otherwise extended.

ARTICLE 13: CONTRACTOR COVENANTS

The Contractor hereby warrants and represents to, and covenants with, the Village as follows:

- A. Contractor shall fully carry out all activities and provide all services as required by and limited by this Agreement.
- B. Contractor shall furnish and maintain, at its own cost and expense, in good, usable condition, sufficient supplies and equipment to carry out its cleaning operations and services and shall maintain such supplies and equipment in a clean and orderly condition satisfactory to the Village Manager. At all times during the Agreement Term, Contractor shall maintain all work and rest areas in the Buildings and all personal property located therein in a clean, neat, orderly, and safe condition.
- C. Contractor represents and warrants that it is familiar with and shall specifically comply with any and all requirements for operation of a commercial contract cleaning service, as defined in the applicable statutes, codes, ordinances and regulations of the Village, County of Cook and State of Illinois.
- D. Contractor shall ensure that it will employ and erect all proper safeguards, barriers and warning signs to protect Contractor's and the Village's employees, visitors and the general public from injury due to its cleaning operations and services pursuant to this Agreement and shall be solely responsible for the failure to provide such safeguards.
- E. Contractor agrees to make prompt restitution by cash and to repair or replace, at its own expense, any damage caused by its employees or agents, or for any other damages for which the Contractor is liable, to the satisfaction of the Village.
- F. Contractor shall ensure that its employees or agents neither use nor bring into the Buildings any intoxicating or alcoholic beverages nor permit improper or immoral conduct on the part of its officers or employees, while on Village property.
- G. Contractor shall abide by the laws of the United States, State of Illinois, and all applicable Village codes, ordinances and regulations.
- H. Contractor agrees to comply and to cause its employees to comply fully with the Federal Equal Employment Opportunities Act, Illinois Human Rights Act, and Americans with Disabilities Act and all applicable rules and regulations promulgated thereunder and all amendments made thereto, and Contractor represents, certifies and agrees that no person shall be denied employment opportunity by Contractor on the basis of race, creed, color, religion, sex, national origin or ancestry, age, disability unrelated to ability, marital status, or unfavorable discharge from military service.
- I. Contractor shall make all necessary applications for a federal identification tax number, state sales tax number and a payroll tax number; and to file all tax returns as required by law.
- J. Contractor shall maintain itself in good standing to do business under the laws of the State of Illinois.

- K. Contractor shall employ at its own cost and expense, a sufficient number of qualified personnel, including an on-site manager for all of its cleaning operations in the Buildings and agrees that the cleaning and janitorial services provided by such personnel shall be provided in a thorough, businesslike and efficient manner. As designated by the Village Manager, Village employees may require individual Contractor employees to perform particular tasks and/or modify behavior which such Village employees deem necessary and in compliance with Contractor's obligations under this paragraph, including, without limitation, requiring that Contractor's employees repeat particular cleaning or janitorial work, if such work as previously performed is not to the Village's satisfaction, reasonably requiring that particular tasks, though not specifically listed in Exhibit "A", are performed, prohibiting rudeness to Village employees or the public and preventing poor sanitation practices.
- L. Contractor shall train and closely supervise all employees so that they consistently maintain and practice a high standard of cleanliness, courtesy and service. All employees shall wear uniforms in a form satisfactory to the Village, making them clearly identifiable as employees of Contractor.
- M. Contractor agrees to adhere to all Federal, State and Local laws, rules and regulations that may pertain to the commercial cleaning and custodial industry, including but not limited to, paying for all necessary licenses, permits and inspections.

ARTICLE 14: ADDITIONAL STANDARDS OF PERFORMANCE

The Contractor shall perform all services required of it under this Agreement with that degree of skill, care and diligence shown by a professional in its area of services. Contractor acknowledges that it is entrusted with or has access to valuable and confidential information and records of the Village. Contractor shall at all times use its best efforts on behalf of the Village and the Buildings to assure timely and satisfactory rendering and completion of its services.

Contractor shall at all times act in the best interest of the Village consistent with its professional obligations assumed by it in entering into this Agreement. Contractor shall perform all services in accordance with the terms and conditions of this Agreement and to the satisfaction of the Village. Contractor agrees to furnish efficient business administration and supervision to render and complete the services at reasonable cost.

Contractor shall perform or cause to be performed all services required by the Agreement. Contractor shall assure that all services which require the exercise of professional skills or judgment shall be accomplished by professionals qualified and competent in the applicable discipline and appropriately licensed, if required by law. Contractor shall remain responsible for the professional and technical accuracy of all services or documents furnished, whether by Contractor or its subcontractors or another on its behalf. All documents shall be prepared in a form and content satisfactory to the Village and shall be delivered in a timely manner consistent with the requirements of this Agreement.

If Contractor fails to comply with the foregoing standards, at the Village's option, Contractor shall perform again, at its own expense, any and all services required to be repeated as a direct or indirect result of such failure. Any review, approval, acceptance or payment for any and all of the services by the Village shall not relieve Contractor of its responsibility to perform the services as required by this Agreement and for the professional

and technical accuracy of its services and documents. This Article in no way limits the Village's rights against Contractor either under this Agreement, at law or in equity.

ARTICLE 15: NONDISCRIMINATION

Contractor shall comply with all applicable federal, state and local nondiscrimination laws, rules and regulations.

ARTICLE 16: TIME OF ESSENCE

Contractor shall use its best efforts to provide services and documents within the time limits required under this Agreement and as requested by the Village. Contractor acknowledges that sometimes deadlines for services are dictated by the requirements of agencies or events outside the control of the Village, and further acknowledges that failure by the Contractor to meet these deadlines may result in economic or other losses to the Village and that in those circumstances, in particular, time is of the essence.

ARTICLE 17: NO DAMAGES FOR DELAY

The Contractor agrees that neither it, nor any subcontractors shall make any claims against the Village for damages, charges, additional costs or hourly fees for costs incurred by reason of delays or hindrances by the Village in the performance of the Contractor's services. If the Contractor's performance of its services is delayed by causes beyond Contractor's or its subcontractors' reasonable control, the term for performance under this Agreement may be extended by the Village, in its sole discretion, to reflect the extent of the delay, provided that Contractor shall have given the Village written notice within ten (10) days of the commencement of such delay and shall have received the Village's approval of the extension. The notice by Contractor shall include a description of the reasons for the delay and the steps Contractor has taken or will take to mitigate the schedule effects of the delay. By permitting Contractor to proceed with its services, or any part of them, after an extension, the Village in no way waives any right under this Agreement, at law or in equity.

ARTICLE 18: SPECIAL CONDITIONS

<u>Warranties and Representations:</u> In connection with the execution of this Agreement, Contractor warrants and represents:

- A. That it is financially solvent; that it and each of its employees, agents, subcontractors, if any, are competent to perform the services required under this Agreement; and that Contractor is legally authorized to execute and perform this Agreement under the terms and conditions stated herein.
- B. That Contractor shall not knowingly use the services of any ineligible contractor or consultant for any purpose in the performance of its services under this Agreement.
- C. That Contractor and its subcontractors, if any, to the best of its knowledge, are not in default on any contract at the time of the execution of this Agreement.
- D. That Contractor has carefully examined and analyzed the provisions and requirements of this Agreement and acknowledges that it understands the nature of the services required; that from its own analysis it has satisfied itself as to the nature of all things needed for the performance of this Agreement, the general and special conditions, and all other matters which in any way may affect this Agreement or its performance; and

- that it was permitted access to any person or information in connection with its preparation.
- E. That the Contractor can and shall perform the services in accordance with the provisions and requirements of this Agreement.
- F. That, except only for those representations, statements, or promises expressly contained in this Agreement, and any exhibits attached hereto and incorporated by reference herein, no representation, statement or promise, oral or in writing, or of any kind whatsoever, by the Village has induced Contractor to enter into this Agreement or has been relied upon by Contractor including any with reference to:
 - 1) the meaning, correctness, suitability or completeness of any provisions or requirements of this Agreement;
 - 2) the nature of the services to be performed;
 - 3) the nature, quality, or volume of any materials, equipment, labor and other facilities, needed for the performance of this Agreement;
 - 4) the general conditions which may in any way affect this Agreement or its performance;
 - 5) any other matters, whether similar to or different from those referred to in (i) through (iv) immediately above, affecting or having any connection with this Agreement, the negotiations thereof, any discussions thereof, the performances thereof or those employed therein or connected or concerned therewith.
- G. That Contractor acknowledges that it was given ample opportunity and time and was requested by the Village to review thoroughly all documents forming this Agreement prior to execution of this Agreement in order that it might request inclusion in this Agreement of any statement, representation, promise or provision which is desired or on which it wished to place reliance; that it did so review those documents, and that either every such statement, representation, promise or provision had been included in this Agreement or else, if omitted, that Contractor expressly hereby relinquishes the benefit of any such omitted statement, representation promise or provision and is willing to perform this Agreement in its entirely without claiming reliance thereon or making any other claim on account of such omission.
- H. That Contractor acknowledges that the Village, in its selection of Contractor to perform the services hereunder, materially relied upon Contractor's proposal and any related documents; that the aforesaid information was accurate at the time it was made; that no material changes in it have or will be made without the express written consent of the Village; and that the Village relied among other things during negotiations for this Agreement, on Contractor's statements and representations that Contractor holds itself to very high standards of quality and professionalism as a firm in its area of service.
- I. That any certification, affidavit or acknowledgement made under oath in connection with this Agreement is made under penalty and, if false, is also cause for termination pursuant to ARTICLE 3.

ARTICLE 19: JOINT AND SEVERAL LIABILITY

In the event that Contractor, or its successors or assigns, if any, is comprised of more than one individual or other legal entity (or a combination thereof), then and in that event, each and every obligation or undertaking herein stated to be fulfilled or performed by Contractor shall be the joint and several obligation or undertaking of each such individual or other legal entity.

ARTICLE 20: BUSINESS DOCUMENTS AND DISCLOSURE OF OWNERSHIP INTEREST AND OTHER CERTIFICATIONS

Contractor shall provide copies of its latest Articles of Incorporation, By-laws and Resolutions and evidence of its authority to do business in the State of Illinois, including without limitation, registrations of assumed names and certifications of good standing with the Office of the Secretary of State of Illinois. Contractor shall provide the Village such other affidavits or certifications as may be required by federal, state, local and Village law in the award of public contracts, all to be attached under Exhibit C and incorporated by reference into this Agreement as if set forth here. Contractor shall further cause its subcontractors, if any, to submit all such documents to the Village.

ARTICLE 21: NO LIENS

The Contractor shall not allow any mechanic's liens for labor or materials furnished, or alleged to be furnished, to the Contractor, to attach to any portion of Buildings or any funds belonging to the Village. If any lien so attaches, the Village may remove it at the Contractor's sole expense and offset the cost against the Contractor's compensation. The Contractor shall reimburse the Village for any such costs not so offset.

This provision shall apply to all material and labor furnished, or alleged to be furnished, to the Contractor in connection with its Services under this Agreement, whether for the Buildings or otherwise.

ARTICLE 22: INDEPENDENT SUBCONTRACTOR

The Contractor agrees that it is acting as an independent contractor in performing under this Agreement and nothing herein is intended or should be construed as in any way creating or establishing the relationship of partners or joint venturers between the Village and the Contractor, or as constituting the Contractor or any officer, owner, employee or agent of the Contractor as an agent, representative or employee of the Village for any purpose or in any manner whatsoever; provided, however, that when Contractor procures goods or services to perform this Agreement pursuant to the provisions of ARTICLE 1 and Exhibit "A" of this Agreement, it shall be deemed to be acting in a fiduciary capacity for the Village and shall be held to a fiduciary standard in performing such duties.

Neither Contractor nor any employee or agent of Contractor is an employee or agent of the Village and therefore, is not entitled to any benefits provided employees of the Village. Contractor has no authority to employ/retain any person as an employee or agent for or on behalf of the Village for any purpose. Neither Contractor nor any person engaging in any work or services related to the Agreement at the request or with the actual or implied consent of Contractor may represent him or herself to others as an employee or agent of the Village. Should any person indicate to Contractor or any employee or agent of Contractor, by written or

oral communication, course of dealing, or otherwise, that such person believes Contractor to be an employee or agent of the Village, Contractor shall use its best efforts to correct such belief. In ordering or accepting delivery of or paying for any goods or services for cleaning the Buildings, Contractor shall do so in Contractor's own business name and not in the name of the Village.

ARTICLE 23: GENERAL CONDITIONS

A. Entire Agreement:

This Agreement, and the Exhibits attached hereto and incorporated herein (including the Specifications and Instructions for Custodial Services, Proposal of September 1, 2011, with all attachments thereto, Request for Proposals and Insurance Requirements), shall constitute the entire agreement between the parties and no other warranties, inducements, consideration, promises, or interpretations shall be implied or impressed upon this Agreement that are not expressly addressed herein and therein.

B. Waiver

The waiver by the Village of any breach, default, or noncompliance by the Contractor under any provision of this Agreement shall not be deemed to constitute a waiver of such provision for any subsequent breach, default or non-compliance on the part of the Contractor, of the same or any other provision. The acceptance of any payment by the Village shall not be deemed to constitute a waiver of any prior or later occurring breach or default by Contractor of any provision of the Agreement regardless of the Village's knowledge of such breach or default at the time of its acceptance of such payment.

ARTICLE 24: ADDITIONAL REPRESENTATIONS BY CONTRACTOR

- A. Contractor represents and covenants that no employee or agent of the Village (1) has been employed or retained to solicit or aid in the procuring of this Agreement;
 (2) will be employed or otherwise benefit from this Agreement without the immediate divulgence of such fact to the Village.
- B. The Contractor, by execution of this Agreement, hereby certifies that Contractor has a written sexual harassment policy in place in full compliance with 775 ILCS 5/2-105(A)(4). A copy of such sexual harassment policy is attached hereto in Exhibit C.

ARTICLE 25: NOTICES

All notices required or permitted to be given under this Agreement shall be deemed given when such notice is either hand delivered or sent by certified mail, return receipt requested and deposited with the United States Postal Service, with postage thereon prepaid, addressed to the other party at the following addresses:

If to the Village:

Village Manager 14700 S. Ravinia Avenue Orland Park, Illinois 60462 Copy to Contract Administrator

If to the Contractor:

The parties may designate, in writing, any further or different addresses to which subsequent notices shall be sent.

ARTICLE 26: AMENDMENTS

No changes, amendments, modifications, or discharge of this Agreement, or any part thereof, shall be valid unless in writing and signed by the authorized agent of Contractor and of the Village.

This Agreement, including all Exhibits attached hereto, represents the entire, integrated agreement between the parties hereto and shall supersede all prior negotiations, representations or agreements pertaining thereto, either oral or written. The Contractor agrees that the decision of the Village Manager relative to the proper performance of the terms of this Agreement shall be final and conclusive as to each matter not covered in this Agreement that may arise in connection with the privileges granted, as to each matter which is not clearly specified herein.

ARTICLE 27: APPLICABLE LAW AND VENUE

This Agreement shall be governed by and construed in accordance with the laws of the State of Illinois and venue for any lawsuits shall be in Cook County, Illinois.

ARTICLE 28: COUNTERPARTS

This Agreement may be signed upon any number of counterparts with the same effect as if the signatures to each were upon the same Agreement.

ARTICLE 29: ADDITIONAL DOCUMENTS

The parties hereof agree to execute such additional documents as may be required from time to time to further carry out the purpose and intent of the provisions hereof.

ARTICLE 30: SEVERABILITY

If any provisions of this Agreement is held invalid or unenforceable by any court of competent jurisdiction, such provision shall be deemed severed from this Agreement to the extent of such invalidity or unenforceability, and the remainder hereof will not be affected thereby, each of the provisions hereof being severable in any such instance.

ARTICLE 31: ASSIGNS

All of the terms and conditions of this Agreement shall be binding upon and inure to the benefit of the parties hereto and their respective legal representatives, successors, transferees and assigns, as permitted herein.

IN WITNESS THEREOF, the parties hereto have caused this instrument to be executed by their duly authorized representative the day and year first above written.

VILLAGE OF ORLAND PARK

By:	By:
Name:	Name:
Title:	Title:
Date:	Date:

Exhibit A

VILLAGE OF ORLAND PARK

Cleaning Specifications for each location listed below are attached hereto and form a part of Exhibit A hereof.

LOCATION	SQUARE FOOTAGE	FREQUENCY OF SERVICE
* Village Hall 14700 Ravinia Ave	43,000	5 days a week
Robert Davidson Center (RDC) 14700 Park Lane	8,300	7 days a week
143 rd Metra Station 143 rd & Southwest Highway	3,100	5 days a week
153 rd Metra Station 153 rd & 104th	1,803	5 days a week
179 th Metra Station 179 th & Route 6	1,000	5 days a week
Old Village Hall 14415 Beacon Avenue	3,000	5 days a week
Parks Office 14671 West Avenue	1,904	3 days a week M/W/F
Brown Building 150 th & West Avenue	1,595	5 days a week
Learning Ally 14600 Ravinia Avenue	4,000 Includes ½ cost of lobby & restrooms	5 days a week
Recreation Administration 14600 Ravinia Avenue	6,410 Includes offices, hallway & stairwells and ½ cost of lobby & restrooms	5 days a week
* Recreation Building (FLC) 14650 Ravinia Avenue	34,000	7 days a week
* Police Station 151 st & Ravinia Avenue	68,000	7 days a week
Public Works Building 15655 Ravinia Avenue	10,000	5 days a week
E.S.D.A. 14415 Beacon Avenue	2,000	1 day a week
Cultural Center 14760 Park Avenue	32,000	5 days a week
** Sportsplex 11351 W. 159 th Street	90,000	7 days a week
*** Civic Center 14750 Ravinia Avenue	14,675	5 days a week

*These buildings require one (1) full time person, eight (8) hours to float from building to building checking bathrooms, lobby areas, etc. for spot cleaning five days a week, Monday through Friday, in addition to regular nightly cleaning.

**For the period October 1^{st} – March 31^{st} this building requires one (1) full time person, two (2) shifts, seven (7) days a week, in addition to regular nightly cleaning. During summer hours at the Sportsplex (April 1 – September 30), the 1^{st} and 2^{nd} shifts will be combined into one shift from 10:30am – 7:00pm Monday thru Friday and 8:00am – 5:00pm Saturday and Sunday, and the 3^{rd} shift will remain the same from 11:30pm – 7:30am seven (7) days per week.

***Please quote on this building separately as an optional service.

NOTE: It would be to the Village's benefit if cleaning personnel can read and understand English.

Exhibit A VILLAGE OF ORLAND PARK CLEANING SPECIFICATIONS

Village Hall	Daily	Weekly	Monthly	Other
FLOORS:				
Dustmop and machine scrub	X			
Treat major traffic areas of floor				
surfaces and burnish to blend in the		X		
finishing materials				
Machine scrub all floor surfaces			F 0	
treating entire surface with 2 light coats			Every 2	
of finish material			months	
Completely strip floor finish and apply 3				2 times a
coats of floor finish				year
CARPETS:				
Carpet vacuum, spot check to remove	Χ			
stains, gum removal				
Carpet extraction traffic areas			X	
Complete carpet extraction				3 times a
				year
DOOR:				
Door glass and frames cleaned on both	Χ			
sides, metal wiped clean				
WINDOWS:				
All glass surfaces within reach dusted.	Χ			
All finger marks removed, wash front	Χ			
glass.	^			
Wall fixture including ledges and sills				
dusted	Χ			
FURNITURE:				
Dusted, damp wiped and polish	X			
Waste Receptacles:				
Empty, clean and replace liners	Х			
PHONES:				
Spray wiped, dried and clean.	Х			
FLOOR MATS:	- · ·			
Mats vacuumed, spot check to remove	V			
stains, gum removal	Χ			
SIGNS AND DIRECTORIES:				
Spray wiped and clean of fingerprints	V			
and smudges	X			
OFFICE DESK:				
Damp wipe and dry all typewriters,				
computers, calculators, phones and	X			
desk surfaces				

41 VH Spec

Exhibit A VILLAGE OF ORLAND PARK CLEANING SPECIFICATIONS

Village Hall	Daily	Weekly	Monthly	Other
DRINKING FOUNTAINS:				
Clean and wipe dry	Х			
COFFEE STATION:				
Clean and wipe dry	Χ			
BLINDS:				
Dust front and back		X		
FILE CABINETS:				
Wipe clean and dry		X		
WASHROOM FACILITIES				
WALLS:				
Washed with disinfectant	Χ			
FLOORS:				
Mopped with germicidal cleaner	Х			
TOILET BOWL:				
Clean with disinfectant including toilet				
mat, urinals inside, outside hinges	X			
wiped dry				
WASHBASIN:				
Clean with germicidal detergent, wipe	X			
dry, and polish all chrome fixtures.				
MIRRORS:				
Clean and dust	X			
WASTE RECEPTACLES:				
Empty, damp wiped, liners replaced	X			
SOAP DISPENSERS:				
Wiped dry, change as needed	X			
SUPPLY:				
Toilet paper, tissue & towels replace or refill	X			

42 VH Spec

Robert Davidson Center	Daily	Weekly	Monthly	Other
FLOORS:				
Dustmop, machine scrub	Х			
Treat major traffic area of floor surfaces				
and burnish to blend the finishing		X		
materials.				
Machine scrub all floor surfaces			Every 2	
treating entire surface with 2 light coats			months	
of finish material			months	
Completely strip floor finish and apply 3				2 times a
coats of floor finish				year
DOOR:				
Door glass and frames cleaned on both	X			
sides, metal wiped clean				
WINDOWS:				
All glass surfaces within reach dusted.				
All finger marks removed, wash front	X			
glass.				
WALL:				
Wall fixture including ledges and sills	Χ			
dusted				
TABLES & CHAIRS				
Wipe clean and dry	X			
WASTE RECEPTACLES:				
Empty, clean and replace liners	X			
ASHTRAYS:				
Ash urns emptied, wiped and dusted	X			
FLOOR MATS:				
Mats vacuumed, spot check to remove	Χ			
stains, gum removal				
DRINKING FOUNTAINS:				
Clean and wipe dry	X			
COFFEE STATION:				
Clean and wipe dry	Х			
KITCHEN:				
Clean and wipe dry tables, counters	X			
and sink				

43 RDC Spec

Robert Davidson Building	Daily	Weekly	Monthly	Other
WASHROOM FACILITIES				
WALLS:				
Washed with disinfectant	Х			
FLOORS:				
Mopped with germicidal cleaner	Χ			
TOILET BOWL:				
Clean with disinfectant including toilet				
mat, urinals inside, outside hinges	X			
wiped dry				
WASHBASIN:				
Clean with germicidal detergent, wipe	X			
dry, and polish all chrome fixtures.	Λ			
MIRRORS:				
Clean and dust	Χ			
WASTE RECEPTACLES:				
Empty, damp wiped, liners replaced	X			
SOAP DISPENSERS:				
Wiped dry, change as needed	Χ			
SUPPLY:				
Toilet paper, tissue & towels replace or refill	X			

44 RDC Spec

143 rd Metra Station	Daily	Weekly	Monthly	Other
FLOORS:	_	-		
Sweep and mop	Х			
Machine scrub		Х		
DOOR:				
Door glass and frames cleaned on both	Х			
sides, metal wiped clean	^			
WINDOWS:				
All glass surfaces within reach dusted.	Χ			
All finger marks removed, wash front				
glass.	X			
TRAIN BENCHES:				
Wiped clean and dry	X			
TICKET COUNTER:				
Dusted, damp wiped and polish	X			
WASTE RECEPTACLES:				
Empty, clean and replace liners	Χ			
WASHROOM FACILITIES				
WALLS:				
Washed with disinfectant	X			
FLOORS:				
Mopped with germicidal cleaner	Χ			
TOILET BOWL:				
Clean with disinfectant including toilet mat, urinals inside, outside hinges	X			
wiped dry				
WASHBASIN:				
Clean with germicidal detergent, wipe	Χ			
dry, and polish all chrome fixtures.				
MIRRORS:				
Clean and dust	X			
WASTE RECEPTACLES:				
Empty, damp wiped, liners replaced	X			
SOAP DISPENSERS:				
Wiped dry, change as needed	X			
SUPPLY:				
Toilet paper, tissue & towels replace or	Χ			
refill				

153 rd Metra Station	Daily	Weekly	Monthly	Other
FLOORS:	_	_		
Sweep and mop	Х			
Machine scrub		Х		
DOOR:				
Door glass and frames cleaned on both	Х			
sides, metal wiped clean	^			
WINDOWS:				
All glass surfaces within reach dusted.	X			
All finger marks removed, wash front				
glass.	X			
TRAIN BENCHES:				
Wiped clean and dry	X			
TICKET COUNTER:				
Dusted, damp wiped and polish	Χ			
WASTE RECEPTACLES:				
Empty, clean and replace liners	Χ			
WASHROOM FACILITIES				
WALLS:				
Washed with disinfectant	Χ			
FLOORS:				
Mopped with germicidal cleaner	Χ			
TOILET BOWL:				
Clean with disinfectant including toilet mat, urinals inside, outside hinges	X			
wiped dry				
WASHBASIN:				
Clean with germicidal detergent, wipe	Χ			
dry, and polish all chrome fixtures.				
MIRRORS:				
Clean and dust	X			
WASTE RECEPTACLES:				
Empty, damp wiped, liners replaced	X			
SOAP DISPENSERS:				
Wiped dry, change as needed	X			
SUPPLY:				
Toilet paper, tissue & towels replace or	Χ			
refill				

179th Metra Station	Daily	Weekly	Monthly	Other
FLOORS:				
Sweep and mop	Χ			
Machine scrub		X		
DOOR:				
Door glass and frames cleaned on both	Х			
sides, metal wiped clean WINDOWS:				
	X			
All glass surfaces within reach dusted. All finger marks removed, wash front	۸			
glass.	X			
TRAIN BENCHES:				
Wiped clean and dry	Х			
TICKET COUNTER:				
Dusted, damp wiped and polish	X			
WASTE RECEPTACLES:				
Empty, clean and replace liners	Χ			
WASHROOM FACILITIES				
WALLS:				
Washed with disinfectant	Χ			
FLOORS:				
Mopped with germicidal cleaner	Χ			
TOILET BOWL:				
Clean with disinfectant including toilet mat, urinals inside, outside hinges wiped dry	X			
WASHBASIN:				
Clean with germicidal detergent, wipe dry, and polish all chrome fixtures.	Χ			
MIRRORS:				
Clean and dust	X			
WASTE RECEPTACLES:				
Empty, damp wiped, liners replaced	Х			
SOAP DISPENSERS:	- ·			
Wiped dry, change as needed	X			
SUPPLY:				
Toilet paper, tissue & towels replace or refill	Х			

Old Village Hall Building	Daily	Weekly	Monthly	Other
CARPETS:	-	_		
Carpet vacuum, spot check to remove stains, gum removal	Х			
Carpet extraction traffic areas			X	
Complete carpet extraction				3 times a year
DOOR:				•
Door glass and frames cleaned on both sides, metal wiped clean	Х			
WINDOWS:				
All glass surfaces within reach dusted. All finger marks removed, wash front	Х			
glass.	X			
WALL:				
Wall fixture including ledges and sills dusted	X			
FURNITURE:				
Podium and chairs wipe clean	X			
WASTE RECEPTACLES:				
Empty, clean and replace liners	Х			
DRINKING FOUNTAINS:				
Clean and wipe dry	Х			
WASHROOM FACILITIES				
WALLS:				
Washed with disinfectant	Х			
FLOORS:				
Mopped with germicidal cleaner	X			
TOILET BOWL:				
Clean with disinfectant including toilet mat, urinals inside, outside hinges wiped dry	Х			
WASHBÁSIN:				
Clean with germicidal detergent, wipe	Х			
dry, and polish all chrome fixtures.	^			
MIRRORS:				
Clean and dust	Χ			
WASTE RECEPTACLES:				
Empty, damp wiped, liners replaced	X			
SOAP DISPENSERS:				
Wiped dry, change as needed	X			
SUPPLY:				
Toilet paper, tissue & towels replace or refill	X			

Parks Office Building	Daily	Weekly	Monthly	Other
FLOORS:				
Dustmop and mop	MWF			
Machine scrub all floor surfaces			Every 2	
treating entire surface with 2 light coats			Every 2 months	
of finish material			months	
Completely strip floor finish and apply 3				2 times a
coats of floor finish				year
DOOR:				
Door glass and frames cleaned on both	MWF			
sides, metal wiped clean	IVIVVI			
WINDOWS:				
All glass surfaces within reach dusted.				
All finger marks removed, wash front	MWF			
glass.				
WALL:				
Wall fixture including ledges and sills	MWF			
dusted	IVIVVI			
FURNITURE:				
Dusted, damp wiped and polish	MWF			
WASTE RECEPTACLES:				
Empty, clean and replace liners	MWF			
PHONES:				
Spray wiped, dried and clean.	MWF			
FLOOR MATS:				
Mats vacuumed, spot check to remove	MWF			
stains, gum removal	IVIVVI			
DRINKING FOUNTAINS:				
Clean and wipe dry	MWF			
KITCHEN:				
Clean and wipe dry tables, counters	MWF			
and sink	101001			
COFFEE STATION:				
Clean and wipe dry	MWF			
BLINDS:				
Dust front and back		X		
FILE CABINETS:				
Wipe clean and dry		X		

Parks Office Building	Daily	Weekly	Monthly	Other
WASHROOM FACILITIES				
WALLS:				
Washed with disinfectant	MWF			
FLOORS:				
Mopped with germicidal cleaner	MWF			
TOILET BOWL:				
Clean with disinfectant including toilet mat, urinals inside, outside hinges wiped dry	MWF			
WASHBASIN:				
Clean with germicidal detergent, wipe dry, and polish all chrome fixtures.	MWF			
MIRRORS:				
Clean and dust	MWF			
WASTE RECEPTACLES:				
Empty, damp wiped, liners replaced	MWF			
SOAP DISPENSERS:				
Wiped dry, change as needed	MWF			
SUPPLY:				
Toilet paper, tissue & towels replace or refill	MWF			

Brown Building	Daily	Weekly	Monthly	Other
FLOORS:				
Dustmop and mop	Χ			
Machine scrub all floor surfaces			F. (0.77)	
treating entire surface with 2 light coats			Every 2 months	
of finish material			months	
Completely strip floor finish and apply 3				2 times a
coats of floor finish				year
DOOR:				
Door glass and frames cleaned on both	Χ			
sides, metal wiped clean	^			
WINDOWS:				
All glass surfaces within reach dusted.				
All finger marks removed, wash front	X			
glass.				
WALL:				
Wall fixture including ledges and sills	Χ			
dusted				
FURNITURE:				
Dusted, damp wiped and polish	X			
WASTE RECEPTACLES:				
Empty, clean and replace liners	X			
PHONES:				
Spray wiped, dried and clean.	X			
FLOOR MATS:				
Mats vacuumed, spot check to remove	Χ			
stains, gum removal				
DRINKING FOUNTAINS:				
Clean and wipe dry	X			
COFFEE STATION:				
Clean and wipe dry	Χ			
BLINDS:				
Dust front and back		X		
FILE CABINETS:				
Wipe clean and dry		X		

Brown Building	Daily	Weekly	Monthly	Other
WASHROOM FACILITIES				
WALLS:				
Washed with disinfectant	Х			
FLOORS:				
Mopped with germicidal cleaner	X			
TOILET BOWL:				
Clean with disinfectant including toilet mat, urinals inside, outside hinges wiped dry	Х			
WASHBASIN:				
Clean with germicidal detergent, wipe dry, and polish all chrome fixtures.	X			
MIRRORS:				
Clean and dust	X			
WASTE RECEPTACLES:				
Empty, damp wiped, liners replaced	X			
SOAP DISPENSERS:				
Wiped dry, change as needed	X			
SUPPLY:				
Toilet paper, tissue & towels replace or refill	X			

Learning Ally & Recreation Administration Building	Daily	Weekly	Monthly	Other
FLOORS:				
Dust mop, machine scrub	Х			
Treat major traffic area of floor surfaces and		Х		
burnish to blend the finishing materials.		^		
Machine scrub all floor surfaces			X	
Completely strip floor finish and apply 3 coats of				3 times a
floor finish				year
CARPETS:				
Carpet vacuum, spot check to remove stains, gum removal	Х			
Carpet extraction traffic areas			Х	
Complete carpet extraction				3 times a year
DOOR:				
Door glass and frames cleaned on both sides, metal wiped clean	Х			
WINDOWS:				
All glass surfaces within reach dusted. All finger	Х			
marks removed, wash front glass.	^			
WALL:				
Wall fixture including ledges and sills dusted	X			
FURNITURE:				
Dusted, damp wiped and polish	X			
WASTE RECEPTACLES:				
Empty, clean and replace liners	Х			
ASHTRAYS:				
Ash urns emptied, wiped and dusted	X			
PHONES:				
Spray wiped, dried and clean	X			
SIGNS AND DIRECTORIES:				
Spray wiped and clean of fingerprints and	X			
smudges				
FLOOR MATS:				
Mats vacuumed, spot check to remove stains, gum removal	Х			

Learning Ally & Recreation Administration Building	Daily	Weekly	Monthly	Other
OFFICE DESK:				
Damp wipe and dry all typewriters, computers, calculators, phones and desk surfaces	Х			
DRINKING FOUNTAINS:				
Clean and wipe dry	Х			
COFFEE STATION:				
Clean and wipe dry	Х			
KITCHEN:				
Clean and wipe dry tables, counters and sink RECEPTION COUNTERS:	X			
Clean and wipe dry	Х			
POTTED PLANTS:				
Wipe clean and check for garbage	Χ			
BLINDS:				
Dust front and back	Χ			
FILE CABINETS:				
Wipe clean and dry	Χ			
WASHROOM FACILITIES:				
WALLS:				
Washed with disinfectant	Χ			
FLOORS:				
Mopped with germicidal cleaner	Χ			
Pressure wash floors			X	
TOILET BOWL:				
Clean with disinfectant including toilet mat,	Χ			
urinals inside, outside hinges wiped dry WASHBASIN:				
Clean with germicidal detergent, wipe dry, and				
polish all chrome fixtures.	X			
MIRRORS:				
Clean and dust	Х			
WASTE RECEPTACLES:				
Empty, damp wiped, liners replaced	Χ			
SOAP DISPENSERS:				
Wiped dry, change as needed	Χ			
SUPPLY:				
Toilet paper, tissue & towels replace or refill	Χ			

Recreation Building (FLC)	Daily	Weekly	Monthly	Other
FLOORS:				
Dustmop, machine scrub	X			
Treat major traffic area of floor surfaces				
and burnish to blend the finishing		X		
materials.				
Machine scrub all floor surfaces			Every 2	
treating entire surface with 2 light coats			Every 2 months	
of finish material			1110111115	
Completely strip floor finish and apply 3				2 times a
coats of floor finish				year
GYM AND TRACK FLOOR:				
Power wash		X		
Clean and wipe dry track edge		X		
CARPETS:				
Carpet vacuum, spot check to remove	Х			
stains, gum removal	^			
Carpet extraction traffic areas			X	
Complete carpet extraction				3 times a
·				year
DOOR:				
Door glass and frames cleaned on both	X			
sides, metal wiped clean				
WINDOWS:	V			
All glass surfaces within reach dusted.	Χ			
All finger marks removed, wash front	V			
glass. WALL:	Х			
Wall fixture including ledges and sills dusted	X			
FURNITURE:				
	X			
Dusted, damp wiped and polish	^			
Waste Receptacles:	Χ			
Empty, clean and replace liners ASHTRAYS:	^			
	X			
Ash urns emptied, wiped and dusted				
PHONES:	V			
Spray wiped, dried and clean	Х			
SIGNS AND DIRECTORIES:				
Spray wiped and clean of fingerprints	Χ			
and smudges				
FLOOR MATS:				
Mats vacuumed, spot check to remove	Χ			
stains, gum removal			1	

Recreation Building (FLC)	Daily	Weekly	Monthly	Other
DRINKING FOUNTAINS:	-	-		
Clean and wipe dry	Х			
COFFEE STATION:				
Clean and wipe dry	Х			
KITCHEN:				
Clean and wipe dry tables, counters				
and sink	Χ			
RECEPTION COUNTERS:				
Clean and wipe dry	Χ			
POTTED PLANTS:				
Wipe clean and check for garbage	Х			
BLINDS:				
Dust front and back	Х			
FILE CABINETS:				
Wipe clean and dry	Х			
LOCKER ROOMS,				
WASHROOMS AND SHOWERS				
WALLS:				
Washed with disinfectant	Х			
FLOORS:				
Mopped with germicidal cleaner	Х			
Pressure wash floors			X	
TOILET BOWL:				
Clean with disinfectant including toilet				
mat, urinals inside, outside hinges	Χ			
wiped dry				
WASHBASIN:				
Clean with germicidal detergent, wipe	V			
dry, and polish all chrome fixtures.	Χ			
MIRRORS:				
Clean and dust	Х			
WASTE RECEPTACLES:				
Empty, damp wiped, liners replaced	X			
SOAP DISPENSERS:				
Wiped dry, change as needed	Х			
SUPPLY:				
Toilet paper, tissue & towels replace or	Х			
refill	, ,			

Police Station	Daily	Weekly	Monthly	Other
FLOORS:		,		
Dustmop, machine scrub	Х			
Treat major traffic area of floor surfaces				
and burnish to blend the finishing		X		
materials.				
Machine scrub all floor surfaces				
treating entire surface with 2 light coats			Every 2	
of finish material			months	
Completely strip floor finish and apply 3				2 times a
coats of floor finish				year
CARPETS:				, , , , , ,
Carpet vacuum, spot check to remove				
stains, gum removal	X			
DOOR:				
Door glass and frames cleaned on both				
sides, metal wiped clean	X			
WINDOWS:				
All glass surfaces within reach dusted.				
All finger marks removed, wash front	X			
glass.				
WALL:				
Wall fixture including ledges and sills				
dusted	X			
FURNITURE:				
Dusted, damp wiped and polish	X			
Waste Receptacles:				
Empty, clean and replace liners	Х			
ASHTRAYS:				
Ash urns emptied, wiped and dusted	Х			
PHONES:				
Spray wiped, dried and clean	Х			
SIGNS AND DIRECTORIES:				
Spray wiped and clean of fingerprints				
and smudges	X			
FLOOR MATS:				
Mats vacuumed, spot check to remove	3.7			
stains, gum removal	X			
OFFICE DESK:				
Damp wipe and dry all typewriters,				
computers, calculators, phones and	X			
desk surfaces				
DRINKING FOUNTAINS:				
Clean and wipe dry	Х			
	- ` `	I.	1	1

Police Station	Daily	Weekly	Monthly	Other
COFFEE STATION:				
Clean and wipe dry	Х			
KITCHEN:				
Clean and wipe dry tables, counters	Х			
and sink	^			
RECEPTION COUNTERS:				
Clean and wipe dry	Χ			
POTTED PLANTS:				
Wipe clean and check for garbage	X			
BLINDS:				
Dust front and back	X			
FILE CABINETS:				
Wipe clean and dry	X			
LOCKER ROOMS,				
WASHROOMS AND SHOWERS				
WASHROOMS AND SHOWERS				
WALLS:				
Washed with disinfectant	X			
FLOORS:				
Mopped with germicidal cleaner	X			
Pressure wash floors			X	
TOILET BOWL:				
Clean with disinfectant including toilet				
mat, urinals inside, outside hinges	X			
wiped dry				
WASHBASIN:				
Clean with germicidal detergent, wipe	Χ			
dry, and polish all chrome fixtures.				
MIRRORS:				
Clean and dust	X			
WASTE RECEPTACLES:				
Empty, damp wiped, liners replaced	X			
SOAP DISPENSERS:				
Wiped dry, change as needed	X			
SUPPLY:				
Toilet paper, tissue & towels replace or	Χ			
refill				

Public Works Building	Daily	Weekly	Monthly	Other
FLOORS:				
Dustmop, machine scrub	Χ			
Treat major traffic area of floor surfaces				
and burnish to blend the finishing		X		
materials.				
Machine scrub all floor surfaces			F	
treating entire surface with 2 light coats			Every 2	
of finish material			months	
Completely strip floor finish and apply 3				2 times a
coats of floor finish				year
CARPETS:				•
Carpet vacuum, spot check to remove	V			
stains, gum removal	X			
DOOR:				
Door glass and frames cleaned on both	V			
sides, metal wiped clean	Χ			
WINDOWS:				
All glass surfaces within reach dusted.	Χ			
All finger marks removed, wash front				
glass.	X			
WALL:				
Wall fixture including ledges and sills	Х			
dusted	^			
FURNITURE:				
Dusted, damp wiped and polish	Х			
WASTE RECEPTACLES:				
Empty, clean and replace liners	Х			
ASHTRAYS:				
Ash urns emptied, wiped and dusted	Χ			
PHONES:				
Spray wiped, dried and clean	Χ			
SIGNS AND DIRECTORIES:				
Spray wiped and clean of fingerprints	V			
and smudges	X			
FLOOR MATS:				
Mats vacuumed, spot check to remove	Х			
stains, gum removal	^			
OFFICE DESK:				
Damp wipe and dry all typewriters,				
computers, calculators, phones and	X			
desk surfaces				
DRINKING FOUNTAINS:				
Clean and wipe dry	Χ			

Public Works Building	Daily	Weekly	Monthly	Other
COFFEE STATION:				
Clean and wipe dry	Х			
KITCHEN:				
Clean and wipe dry tables, counters	V			
and sink	Χ			
RECEPTION COUNTERS:				
Clean and wipe dry	Х			
POTTED PLANTS:				
Wipe clean and check for garbage	Х			
BLINDS:				
Dust front and back	Х			
FILE CABINETS:				
Wipe clean and dry	Χ			
WASHROOM FACILITIES				
WALLS:				
Washed with disinfectant	Х			
FLOORS:				
Mopped with germicidal cleaner	X			
TOILET BOWL:				
Clean with disinfectant including toilet				
mat, urinals inside, outside hinges	X			
wiped dry				
WASHBASIN:				
Clean with germicidal detergent, wipe	X			
dry, and polish all chrome fixtures.				
MIRRORS:				
Clean and dust	X			
WASTE RECEPTACLES:				
Empty, damp wiped, liners replaced	X			
SOAP DISPENSERS:				
Wiped dry, change as needed	X			
SUPPLY:				
Toilet paper, tissue & towels replace or	Χ			
refill	•			

E.S.D.A. Building	Daily	Weekly	Monthly	Other
FLOORS:				
Dustmop and mop	Х			
Machine scrub all floor surfaces			F. (0.17)	
treating entire surface with 2 light coats			Every 2 months	
of finish material			months	
Completely strip floor finish and apply 3				2 times a
coats of floor finish				year
DOOR:				
Door glass and frames cleaned on both	Х			
sides, metal wiped clean	^			
WINDOWS:				
All glass surfaces within reach dusted.	X			
All finger marks removed, wash front				
glass.	X			
WALL:				
Wall fixture including ledges and sills	X			
dusted				
FURNITURE:				
Dusted, damp wiped and polish	X			
WASTE RECEPTACLES:				
Empty, clean and replace liners	X			
PHONES:				
Spray wiped, dried and clean.	X			
FLOOR MATS:				
Mats vacuumed, spot check to remove	Χ			
stains, gum removal				
DRINKING FOUNTAINS:				
Clean and wipe dry	X			
COFFEE STATION:				
Clean and wipe dry	X			
BLINDS:				
Dust front and back		X		
FILE CABINETS:				
Wipe clean and dry		X		

E.S.D.A. Building	Daily	Weekly	Monthly	Other
WASHROOM FACILITIES				
WALLS:				
Washed with disinfectant	X			
FLOORS:				
Mopped with germicidal cleaner	X			
TOILET BOWL:				
Clean with disinfectant including toilet				
mat, urinals inside, outside hinges	X			
wiped dry				
WASHBASIN:				
Clean with germicidal detergent, wipe	X			
dry, and polish all chrome fixtures.	^			
MIRRORS:				
Clean and dust	X			
WASTE RECEPTACLES:				
Empty, damp wiped, liners replaced	X			
SOAP DISPENSERS:				
Wiped dry, change as needed	X			
SUPPLY:				
Toilet paper, tissue & towels replace or refill	X			

Cultural Center Building	Daily	Weekly	Monthly	Other
FLOORS:				
Dust mop, machine scrub	Х			
Treat major traffic area of floor surfaces and		V		
burnish to blend the finishing materials.		X		
Machine scrub all floor surfaces			Χ	
Completely strip floor finish and apply 3 coats of				3 times a
floor finish				year
WOOD DANCE FLOOR:				
Dusted mop	Χ			
Door glass and frames cleaned on both sides,		X		
metal wiped clean				
CARPETS:				
Carpet vacuum, spot check to remove stains,	Х			
gum removal				
Carpet extraction traffic areas			X	
Complete carpet extraction				3 times a
· · ·				year
DOOR:				
Door glass and frames cleaned on both sides,	Χ			
metal wiped clean WINDOWS:				
All glass surfaces within reach dusted. All finger marks removed, wash front glass.	Χ			
WALL:				
Wall fixture including ledges and sills dusted	X			
FURNITURE:	Α			
Dusted, damp wiped and polish	X			
WASTE RECEPTACLES:				
Empty, clean and replace liners	Х			
ASHTRAYS:				
Ash urns emptied, wiped and dusted	Χ			
PHONES:				
Spray wiped, dried and clean	Χ			
SIGNS AND DIRECTORIES:				
Spray wiped and clean of fingerprints and	Х			
smudges	^			
FLOOR MATS:				
Mats vacuumed, spot check to remove stains,	Х			
gum removal				

Cultural Center Building	Daily	Weekly	Monthly	Other
OFFICE DESK:				
Damp wipe and dry all typewriters, computers, calculators, phones and desk surfaces	Х			
DRINKING FOUNTAINS:				
Clean and wipe dry	Χ			
COFFEE STATION:				
Clean and wipe dry	Χ			
KITCHEN:				
Clean and wipe dry tables, counters and sink	Х			
RECEPTION COUNTERS:	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \			
Clean and wipe dry	X			
POTTED PLANTS:				
Wipe clean and check for garbage	X			
BLINDS:				
Dust front and back	X			
FILE CABINETS:				
Wipe clean and dry	X			
WASHROOM FACILITIES:				
WALLS:				
Washed with disinfectant	Χ			
FLOORS:				
Mopped with germicidal cleaner	X			
Pressure wash floors			X	
TOILET BOWL:				
Clean with disinfectant including toilet mat, urinals inside, outside hinges wiped dry	Χ			
WASHBASIN:				
Clean with germicidal detergent, wipe dry, and	Χ			
polish all chrome fixtures.				
MIRRORS: Clean and dust	V			
WASTE RECEPTACLES:	Х			
Empty, damp wiped, liners replaced	X			
SOAP DISPENSERS:	^			
Wiped dry, change as needed	X			
SUPPLY:	-			
Toilet paper, tissue & towels replace or refill	Χ			

VILLAGE OF ORLAND PARK CLEANING SPECIFICATIONS SPORTSPLEX

Three shifts of service are required as follows: First shift: 7a - 3:30p; Second shift: 3:30p - 12a; Third Shift: 10p - 6:30a. This is required 7 days per week. Sportsplex is open 7 days per week, 364 days per year (closed Christmas). First and second shift personnel must speak and understand English. First and second shifts will be asked to check out building keys as a regular part of their work.

Cleaning of all areas, surfaces and equipment are included in this spec, whether specifically identified or not.

All staff must be neat/professional in appearance and in a contractor provided uniform whenever on duty.

Breaks/lunch periods must be identified in advance with building staff and cannot interfere with operations of Sportsplex.

There shall be no periods in which staff are absent or late. Contractor will cover any absences or late reporting with alternative staff.

All changes in staff, permanent or temporary, must be communicated to Sportsplex management in advance.

All cleaning products and tools, except soap, shampoo, trashcan liners and paper products, will be provided by the contractor.

Contractor will employ the most effective, and up-to-date, cleaning techniques and equipment to maintain a pristine appearance in Sportsplex.

All staff will be thoroughly trained and understand the facility's priorities prior to working in Sportsplex.

Sportsplex retains the right to adapt/change routines/services to best suit its needs. All changes will be communicated to contractor.

<u>First Shift</u> (1 person) All items are to be performed daily on a continuous basis and at specified times.

Restrooms (5) and locker rooms (3) - Includes sanitizing toilets/urinals, cleaning sinks, dispensers, partitions, faucets..., restocking all paper products, empting trash and cleaning floors.

Soccer Arena – Dasher board glass (inside & out), dasher boards (inside & out), windows, bleachers, floor, walls.

Fitness Center – Machines, mats, free weights, etc.

Detail Cleaning – kick plates, interior/exterior of lockers, signs, handrails, etc. and as directed.

Policing/cleaning – public areas (floors, walls, water fountains, counter tops, tables, chairs and benches, corridors, snack bar, entrance, stairwells, etc.) on a continual basis.

Also performs other duties as directed throughout the building (i.e. cleaning lockers, exterior glass, snack bar tables & chairs, backboard glass, exterior sidewalks & grounds, etc....)

Second Shift (1 person) All items are to be performed daily on a continuous basis and at specified times.

Restrooms (5) and lockers rooms (3) – clean every two hours and as directed. Includes sanitizing toilets/urinals, cleaning sinks, dispensers, partitions, faucets..., restocking all paper products, emptying trash and cleaning floors.

Detail Cleaning – kick plates, interior/exterior of lockers, signs, handrails, etc. and as directed.

Policing/cleaning – public areas (floors, walls, water fountains, counter tops, tables, chairs and benches, corridors, snack bar, entrance, stairwells, etc.) on a continual basis.

Kidz Room (after closing, 8pm) – floors, restroom, counters, windows (inside & out) and sills, walls and storage cubbies.

Group Exercise Studio (after last activity) – floor, cubbies, mirrors, glass (interior).

Gymnastics Studio (after last activity) – floor, carpets, mats, windows.

Also performs other duties as directed throughout the building (i.e. cleaning lockers, exterior glass, snack bar tables, backboard glass, exterior sidewalks & grounds...)

At 10p, works with 3rd shift to accomplish overnight cleaning.

Third Shift All items are to be performed **nightly**.

Restrooms (5) & locker rooms (3) – complete cleaning/stocking/sanitizing including floors (carpet & tile), toilets, urinals, partitions, soap, paper towel, toilet paper and shampoo dispensers. All chrome, porcelain, drains... etc. should be cleaned and sanitized. Tampon dispensers should be refilled. Shower curtains should be cleaned and disinfected.

Floors – all floors throughout the building (including the elevator), except those already cleaned during the 2nd shift must be cleaned nightly. Tile floors are to be machine cleaned nightly including all areas of locker rooms & restrooms. Wood floors are to be cleaned according to the cleaning manufacturer's cleaning specifications. Carpets, including entry mats, will be vacuumed and spot cleaned. The track surface & weight room floors will be cleaned nightly, per manufacturer specifications.

Trash/recycling – empty all containers throughout building including napkin receptacles in restrooms and women's locker room. Clean receptacles as needed.

Glass & Mirrors – clean all interior windows in doors, offices, corridors, etc. except those cleaned during the 2^{nd} shift and all mirrors in fitness center & aerobics studio. This includes windowsills.

Offices & Desks – all desk surfaces and floors (carpet and/or tile) will be cleaned nightly. Trash and recycling will be emptied as well. This includes the staff kitchen (sink, counter, refrigerator, microwave, etc...) and the staff locker room.

Dust – all railings, window sills, desks, counters, tables, etc. as needed.

Water fountains (6) – clean and disinfect nightly.

Furniture, benches & cubbies – dust/clean nightly.

Bleachers – gym and soccer – clean nightly.

Walls/elevator doors – remove spots, clean interior and exterior of doors nightly.

Carpet Shampooing – twice yearly for all carpets throughout Sportsplex – itemize separately.

Civic Center	Daily	Weekly	Monthly	Other
FLOORS:	•	_		
Dustmop, machine scrub	Χ			
Treat major traffic area of floor surfaces				
and burnish to blend the finishing		X		
materials.				
Machine scrub all floor surfaces			Every 2	
treating entire surface with 2 light coats			months	
of finish material			1110111113	
Completely strip floor finish and apply 3				2 times a
coats of floor finish				year
DOOR:				
Door glass and frames cleaned on both	Х			
sides, metal wiped clean				
WINDOWS:				
All glass surfaces within reach dusted.				
All finger marks removed, wash front	X			
glass.				
WALL:				
Wall fixture including ledges and sills	Χ			
dusted	,,			
TABLES & CHAIRS				
Wipe clean and dry	X			
WASTE RECEPTACLES:				
Empty, clean and replace liners	X			
ASHTRAYS:				
Ash urns emptied, wiped and dusted	X			
FLOOR MATS:				
Mats vacuumed, spot check to remove	Χ			
stains, gum removal	,,			
DRINKING FOUNTAINS:				
Clean and wipe dry	X			
COFFEE STATION:				
Clean and wipe dry	X			
KITCHEN:				
Clean and wipe dry tables, counters	X			
and sink	,,			

Civic Center	Daily	Weekly	Monthly	Other
WASHROOM FACILITIES				
WALLS:				
Washed with disinfectant	Х			
FLOORS:				
Mopped with germicidal cleaner	X			
TOILET BOWL:				
Clean with disinfectant including toilet mat, urinals inside, outside hinges wiped dry	X			
WASHBASIN:				
Clean with germicidal detergent, wipe dry, and polish all chrome fixtures.	X			
MIRRORS:				
Clean and dust	X			
WASTE RECEPTACLES:				
Empty, damp wiped, liners replaced	X			
SOAP DISPENSERS:				
Wiped dry, change as needed	Χ			
SUPPLY:				
Toilet paper, tissue & towels replace or refill	X			