

**ORLAND JOINT EMERGENCY TELEPHONE SYSTEM  
ORLAND PARK, ILLINOIS  
Police Information Management System RFP  
Proposers Questions and Answers  
Issue #3**

*(Updated as of July 24, 2009)*

**72. Regarding interfaces you requested for MCR, ticketing and adjudication. Would you be interested in us proposing our own Illinois State Accident Module that we are approved by the state to submit electronically?**

Answer: We would be interested in reviewing a proposal for another Illinois State Accident Module option as an alternative.

**73. MCR data from IDOT to RMS DB – Could you give us a workflow at a high level as how you see this working? Will IDOT format the data to send to the agencies (push) or will we be required to request the data from the state? Can you tell us the functional areas to expect in this interface? Will it be just accident information or will there be other data to expect?**

Answer: Currently officers conduct data entry via mobile laptop and submit report via wireless. Supervisor's authorize original report via internet connection. Report information is available via internet connection for reporting and update purposes.

At present time IDOT provides the traffic accident module. It is known that a citation system is being developed, but not yet available for distribution to Illinois agencies.

**74. P-ticket data - if not in CAD system – Could you give us the workflow at a high level? What is the system we are connecting to? Is it just parking ticket data? Will the p-ticket data be pushed or will we need to request it? What is the format of the p-ticket data, do they support XML or will it be fixed field or a OLE/ODBC database connection we make to their system? Does the ticket system have an existing documented API for interfacing?**

Answer: The Parking Citation Management System is a network application utilizing data in a fixed field database format. The system can import / export data in various formats including xml. There is no existing API for interfacing.

We would like to have data entry performed within a single system and that data available to both CAD and Parking Citation Management Systems.

**75. MOVS Citation data - if not in CAD system – Could you give us the workflow at a high level? What is the system we are connecting to? Is it all other ticket/citation data? Will the MOVS data be pushed or will we need to request it (pull). What is the format of the ticket data, do they support an XML or fixed field? Will it be an OLE/ODBC database connection we make to the 3<sup>rd</sup> party? Does the MOVS citation system have an existing document API for interfacing?**

Answer: The Municipal Ordinance Violation System is a network application utilizing data in a fixed field database format. The system can import / export data in various formats including xml. There is no existing API for interfacing.

We would like to have data entry performed within a single system and that data available to both CAD and Municipal Ordinance Violation Systems.

**76. Red Light data to RMS DB – Could you give us the workflow at a high level but here tell us where we should normally write this data? Would it be another ticket we would create but maybe a different ticket type so we know it comes from the red light cameras? We are assuming an officer reviews these tickets, would that be part of the interface or is that done outside the RMS? Will this be a push or pull of data? What is the format of the red light data, is it XML, fixed field delimited or something else? Would it be an OLE/ODBC database connection for a pull of the data from another database? Does the red light camera data system have an API we can write to so we can request data on a regular interval or will they just push it to us on some sort of interval?**

Answer: The Red Light Photo Enforcement System has no existing method for import / export data. The database resides in an external system of an unknown type. There is no existing API for interfacing.

**77. Of the 52 listed RMS positions, what is the total number that are view only?**

Answer: The number of view only positions will be dependant upon how the vendors system is configured. This question cannot be answered until we know what modules we purchased and what information needs to be entered into each of the proposed modules and by whom. As stated previously we currently have 65 concurrent licenses that will allow access to different modules within the system by user defined security levels.

**78. Of the 10 laptop and 102 desktop computers, how many will require view only access to CAD/RMS/JMS?**

Answer: The number of view only positions will be dependant upon how the vendors system is configured. This question cannot be answered until we know what modules we purchased and what information needs to be entered into each of the proposed modules and by whom. As stated previously, we currently have 65 concurrent licenses that will allow access to different modules within the system by user defined security levels.

**79. What is the total number of Handheld Units that will require installation of the Mobile Dispatch Application?**

Answer: See Answer to Question #42 Issue #2

**80. What is the total number of Handheld Units that will require installation of the Mobile Field Reporting Application?**

Answer: See Answer to Question #42 Issue #2

**81. Can a diagram of the network as it relates to this project be provided? If so, this should include the connections related to cities and counties.**

Answer: No, this is not available.

**82. What are the bandwidth specifications of the network connections to Orland Hills?**

Answer: Currently, 64k Fractional T1

**83. Does Orland Park wish to keep eventide or have vendor propose new solution? How would they want the recording system to interact with the CAD system?**

Answer: There is no plan to replace the Eventide equipment. Please make a proposal of how the Eventide should interact with the CAD System.

**84. What database and file format is used for the systems to be converted?**

Answer: IBM Unidata

**85. Is documentation available regarding table relationships, a data dictionary and/or ERD's?**

Answer: No, this is not available.

**86. Can this documentation and sample data be provided prior to bids being submitted so that vendors can analyze in order to provide fixed cost pricing?**

Answer: No, this is not available.

**87. What level of data conversion is required for each application (full, partial, etc.)? Specifically what modules will be converted? How many records are in each table/database?**

Answer: See answer to Question #30 Issue #1

**88. Can contact information for appropriate technical representatives related to this data conversion be provided?**

Answer: See answer to Question #30 Issue #1

**89. In Appendix A- Department Forms OJETS lists 130 forms. Are you requesting we automate all 130 forms?**

Answer: There are several forms utilized within the police department. Some of these are local in nature specifically used for in-house communication. Other forms are foreign and we are simply users. Ideally these documents would be integrated into the software with capabilities to manage, edit and develop forms for possible future needs. Data capture from existing forms is limited and is not mandatory.

**89. In which section of the response would you prefer the Pricing Forms be placed?**

Answer: See answer to Question #31 Issue #1

**90. What is the break-down of the employee types? Sheriff Office /Jail / Patrol/etc.**

Answer: See Table

Chief
Deputy Chief
Commander - Administrative/ Technical Services
Commander - Investigations
Commander - Patrol
Lieutenant
Sergeant
Patrol Officer
Officer P/T
Administrative Assistant
Senior Secretary
Support Services Manager
Support Services Assistant Manager
TCO
TCO Support Clerk
Clerk Typist II
P/T TCO
P/T Clerk
CSO Supervisor
Community Service Officer
Animal Control Officer
Detention Aide
Information System Analyst
Detention Aide/Adm. Specialist
Crime Free Housing Coordinator

**91. Are the employees on a set schedule or to they bid for schedules periodically?**

Answer: Patrol Officers and Telecommunicators bid periodically for schedules most all other employees work a set schedule.

**92. How many False Alarms are reported per year to the agency?**

Answer: See answer to Question #70 Issue #2

**93. Can the agency provide a copy of or a link to their alarm ordinance?**

Answer: <http://il-orlandpark.civicplus.com/DocumentView.aspx?DID=1114>

**94. Is the agency currently using a system for alarm billing? If so, how many registered sites do they have?**

Answer: No. We do not bill for alarms, officers are writing Municipal Ordinance Violation citations that required the violator to appear at a hearing on the charges. An interface has been requested for our current MOV system that entails more than just alarm violations.

We currently have a registration system in place with the information entered into our current RMS. We have approximately 120 registered alarm locations.

**95. Also, if a conversion from another system is desired, what is the format of that database?**

Answer: The format is a dbase data base.