



Village of Orland Park PUBLIC WORKS DEPARTMENT

15655 South Ravinia Avenue • Orland Park, IL 60462 • (708) 403-6350

Residential Sanitary Sewer Responsibilities Explained

Some areas of the Village, usually those with mature trees and sewer pipes constructed of clay pipe, are approaching the age when homeowners may experience difficulty with their sanitary sewer line. This information explains the options available to the homeowner, including what steps can be taken to relieve sewer related problems. This longstanding Village policy has been very effective for many years.

Sanitary sewer backups are unpredictable, but are usually started by tree roots and/or misaligned pipes. These conditions are compounded by the use of the toilet as a "garbage can." Residents are reminded to not use the toilet for disposing paper towels, baby wipes, Q-Tips or other sanitary items. These can become trapped by roots and pipe irregularities. The first sign of a sewer problem is a slower than normal draining sewer. Residents who suspect a problem with their service line should follow the steps below.

1. CHECK THE DRAINS



Check other sinks and drains to see if they are operating properly. A plugged service line may cause a basement floor drain to backup after frequent toilet flushes, clothes washing or

showering. Obstructions in a service line will act like a filter in the pipe, allowing less and less water to flow through the pipe as it becomes clogged.

2. CALL PUBLIC WORKS



Residents who suspect a plugged service line may call the Public Works Department at 403-6350. Office personnel will record the name, address, telephone number and any other pertinent information so that the appropriate action may be taken.

The Village will then inspect the main sewer line to determine whether there is a problem with the line. If the main is not functioning, the Village will take prompt action to remedy the situation, advising the homeowner of the next course of action.

3. VIDEO IS AN OPTION

The main is usually clean and the blockage is present in the service line somewhere between the house and the main sewer.



The inspection and/or cleaning of the service line are the responsibility of the homeowner. Video inspection can be done, at the homeowner's expense, to determine the extent and location of the blockage. A footage counter on the tape is mandatory for determining the exact location. Root cutting and power rodding are the most economical ways for a quick fix.



However, this usually only moves the blockage from one point to another in the service line, offering only temporary relief. Once roots enter the service line, they continue to grow at a rapid rate until the damaged pipe is replaced.

Replacement of the service line from the house to the property line is usually the best repair, but partial replacement may also work.

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4. BUILDING PERMIT AND INSPECTION REQUIRED



A building permit is required for this sewer work. Permits are available at the Development Services Department at the Village Hall. Call the Development Services Department at (708) 403-5300 before excavation begins to inform the plumbing inspector of the need for an inspection.

All contractors working in the Village **must** be licensed with the Village of Orland Park Development Services Department.

Call the Development Services Department at (708) 403-5300 to be sure that a contractor is licensed to work in the Village of Orland Park. Should a non-Village licensed contractor perform unsatisfactorily, residents have no recourse through the Village.

The contractor must replace the existing material with 6" SDR 26 PVC Pipe and SDR 26 Fittings, conforming to ASTM D-3034 with joints conforming to ASTM F-477. The Development Services Department may be contacted for additional information.

5. CALL JULIE BEFORE DIGGING

Before excavation begins, the homeowner **must** contact **JULIE** (Joint Utility Location Information for Excavators) at 1-800-892-0123. This free phone call will ensure that utility lines--telephone, natural gas, electrical, cable television, water, sewer and streetlights--are located. There is no charge for this service. Residents and/or contractors who fail to notify JULIE are subject to significant fines within the Village of Orland Park. Damage done to a utility without a JULIE locate will be the responsibility of the homeowner.

6. REPAIRS COST EXPLAINED

Any repairs necessary to the service line beyond the property line will be performed by the Village at its expense.



The Village will restore the Village owned parkway area. All restorations to the homeowner's property are responsibility of the homeowner.

CALL PUBLIC WORKS BEFORE ANY REPAIR ACTION IS PLANNED

It is important that the homeowner contact the Village before any repair action is planned. The Village's representative and the homeowner can then be available to inspect the service line condition, outline the method of repair and clearly establish the cost responsibility. This policy is effective for the protection of the sanitary sewer users of the Village of Orland Park.

Sanitary sewer users who fail to follow these procedures, making repairs, do so without permission of the Village and may be responsible for any damages caused by their actions. Fernway residents are subject to the operating policies of Illinois American Water Company. Additional information about this area is available by calling 630-739-8857. Residents of all other areas within the Village may obtain additional information by calling the Public Works Department at 403-6350.

